Bree Collaborative | Shared Decision Making Workgroup

July 26th, 2019 | 9:00-10:30

Foundation for Health Care Quality

Members Present

Emily Transue, MD, MHA, Associate Medical Director, Washington State Health Care Authority (Chair)

Steve Jacobson MD,* MHA, CPC, Associate Medical Director Care Coordination, The Everett Clinic, a DaVita Medical Group

Andrew Kartunen, MPH, Program Director, Growth & Strategy, Virginia Mason Medical System

Karen Merrikin, JD, Consultant, Washington State Health Care Authority

Randal Moseley,* MD, Medical Director of

Quality Confluence Health
Michael Myint, MD, Medical Director,
Population Health, Swedish Hospital
Martine Pierre Louis,* MPH, Director of
Interpreter Services, Harborview
Karen Posner, PhD, Research Professor, Laura
Cheney Professor in Patient Safety,
Department of Anesthesiology & Pain
Medicine, University of Washington
Angie Sparks,* MD, Family Physician and
Medical Director Clinical Knowledge

Staff and Members of the Public

Steve Levy,* Washington Patient Safety Coalition Alicia Parris, Bree Collaborative Laura Pennington,* Washington State Health Care Authority Ginny Weir, MPH, Bree Collaborative Emily Wittenhagen,* Washington Patient Safety Coalition

Development Kaiser Permanente

CHAIR REPORT AND APPROVAL OF MINUTES

Emily Transue, MD, MHA, Washington State Health Care Authority, and Ginny Weir, MPH, Bree Collaborative opened the meeting those present introduced themselves.

Motion: Approval of 6/28/19 Minutes.

Outcome: Unanimously approved with corrections

PRESENTATION BY EMILY WITTENHAGEN: WASHINGTON PATIENT SAFETY COALITION WEBINARS

Emily Wittenhagen, WPSC discussed the educational offering of the Patient Safety Coalition:

- Planning a three-part Fall Webinar series set to be available September, October, and November
 - o Each part of the series 1 hour in length
 - Ms. Wittenhagen shared the general proposed structure of the series and the group provided feedback
 - 1st webinar: Shared decision making 101
 - 2nd webinar: Promoting adoption
 - Examples of what SMD looks like in a system
 - 3rd webinar: How to elevate shared decision making with a focus on health literacy and health equity (e.g. language or cognitive barriers)
 - Including patient engagement
 - Informing patients on cost of treatment

^{*} By phone/web conference

- Invitation for group members who would like to contribute to webinar and suggestions for speakers
 - Deadline for speakers is end of August
 - Karen Merrikin, JD, Consultant, Washington State Health Care Authority, brought up the potential for synergy with the Health Care Authority spring summit
 - Including how to help systems de-conflict various organizational objectives
 - How not to stack objectives on top of one another but make them complimentary and integrative
 - The overlap of skills and staging different tools in the same toolbox

DETERMINING NEXT STEPS FOR ADOPTION

Workgroup viewed *Draft Recommendations Shared Decision Making* and discussed:

- Review and feedback on the revised Figure 1 on page 2
 - o Complimentary and overlapping skills to engage patients in their own care
 - How to effectively convey risks and benefits
 - Skills built in one area can be used to gain success with other methods
- Review and feedback on *Ten Focus Areas*
 - o Prostate antigen testing
 - Specified to antigen testing for prostate cancer screening
 - Removed the "Stage" column from Appendix D
 - Would be more useful to include column with examples of the types of decision choices under each area

Action Item: Group will send suggestions for content to include in Appendix D by Aug, 15

- Review and feedback on Figure 2
 - Michael Myint, MD, Medical Director, Population Health, Swedish Hospital, advised that drawing lines may cause conflicts
 - Vaccination may be shared decision making in terms of spacing or timing
- Group agreed to change language in Background around shared decision making being distinct from
 motivational interviewing and informed consent to read that "necessary clinical skills" of shared decision
 making are complementary but distinct
- Removed reference to the Preventive Task force and definition of evidence grades from Background
- Group reviewed language expressing that the of decision aids should not be a deterrent to practicing shared decision making
 - Group agreed to include language
- Group would like to add clarity to goals and objective in *Background*
- Viewed Figure X
 - Group agreed with the inclusion of Figure X
 - Adding color coding
 - Clarification of patient/family engagement
 - Understanding, activation and engagement
 - Needs more detail on patient role
- Group viewed recommendations for Health Care Delivery Organizations and Systems
 - o Maintenance stage should include expansion
 - o Including roll

- More inclusive language asking for reimbursement and aid development for not just 10 focus areas, but all areas
- More broad language for patients and families

Action Item: Karen Posner, PhD, Research Professor, Laura Cheney Professor in Patient Safety,
Department of Anesthesiology & Pain Medicine, University of Washington, will draft language

NEXT STEPS AND PUBLIC COMMENTS

Dr. Transue and Ms. Weir asked for final comments and thanked all for attending. The meeting adjourned.