

Bree Collaborative | Shared Decision Making Workgroup
August 23rd, 2019 | 9:00-10:30
Foundation for Health Care Quality

Members Present

Emily Transue, MD, MHA, Associate Medical Director, Washington State Health Care Authority (Chair)	Jessica Martinson,* MS, Director of Clinical Education and Professional Development Washington State Medical Association
Leah Hole-Marshall,* JD, General Counsel and Chief Strategist, Washington Health Benefit Exchange	Karen Merrikin, JD, Consultant, Washington State Health Care Authority
Steve Jacobson MD,* MHA, CPC, Associate Medical Director Care Coordination, The Everett Clinic, a DaVita Medical Group	Michael Myint, MD, Medical Director, Population Health, Swedish Hospital
Andrew Kartunen,* MPH, Program Director, Growth & Strategy, Virginia Mason Medical System	Karen Posner, PhD, Research Professor, Laura Cheney Professor in Patient Safety, Department of Anesthesiology & Pain Medicine, University of Washington
Dan Kent,* MD, Medical Director, United Health Care	Angie Sparks,* MD, Family Physician and Medical Director Clinical Knowledge Development Kaiser Permanente

Staff and Members of the Public

Jennifer Hadlock,* Institute for Systems Biology	Health Care Authority
Alicia Parris, Bree Collaborative	Ginny Weir, MPH, Bree Collaborative
Sarah Pearson,* Washington State Health Care Authority	Emily Wittenhagen, Washington Patient Safety Coalition
Laura Pennington,* Washington State	Keith Zhang,* Department of Health

* By phone/web conference

CHAIR REPORT AND APPROVAL OF MINUTES

Emily Transue, MD, MHA, Washington State Health Care Authority, and Ginny Weir, MPH, Bree Collaborative opened the meeting those present introduced themselves.

Motion: Approval of 7/26/19 Minutes.

Outcome: Unanimously approved with corrections

FINALIZING DRAFT CONTENT

Group reviewed *Recommendations for Stakeholders* and discussed:

- The group discussed the *Patients and Family Members* section
 - Presenting a wider variety of choices rather than sharing your preferences or not
 - Removed the sub bullet under the first bullet
 - Replacing “preference-sensitive” with more patient friendly alternative language
 - Patients should consider their goals *before* clinical conversations
 - Goal to write recommendations around a 5th to 6th grade reading level
 - Added a sub-bullet referencing shared decision making conversation frameworks available online e.g. Health Care Authority, Health Alliance, and other websites

- Beyond health and wellness goals, cost and recovery time are important deciding factors
 - Revised the first bullet to read “Think about your broad health and wellness-related goals (e.g. being able to attend an upcoming family wedding).”
 - Encouraging considering the implications of a decision
- Group discussed the *Patient Advocates and Community Organizations* section:
 - The current recommendations are difficult to operationalize
 - The group would like to reach out to existing groups for advised language
 - Added a bullet “Develop and implement a strategy for nation-wide certification of patient decision aids.”
 -
- Group discussed *Health Care Delivery Organizations and Systems* section:
 - The recommendations do not mention the National Quality Partner’s Playbook prior to its place in the *Stage of Change* table
 - Group agreed to add information
 - Changed language in first bullet under *Providers* from “how you engage” to “how to engage”
 - The *Providers* section was moved directly after *Delivery Systems*
 - Added to the second bullet, “Shared decision making is a learned skill-set that is supported by patient decision aids.”
 - Changed heading to *Community/Quality Improvement Organizations*
- Group discussed *Provider Associations* section:
 - How to strengthen the first recommendation under the *Provider Associations* section
 - Added an example of how to support shared decision making “e.g., incorporate into strategic plan”
- Group discussed *Health Plans and Liability Carriers* section:
 - Added “Consider” to the beginning of the recommendation regarding providing discounts or incentives
 - Added a bullet “Consider providing templates for documentation of shared decision making.”

Action Item: Ms. Weir will seek feedback from Bree members who represent health plans

- Group discussed *Employers* section:
 - Added “Consider” to the beginning of the recommendation regarding providing access to patient decision aids
- Group discussed *Washington State Health Care Authority* section:
 - Added recommendation, “Continue to support policies around shared decision making including at a national level.”
 - Added recommendation, “Consider asking the Performance Measures Coordinating Committee to consider a measure focused on shared decision making such as NQF #2962.”
- Group discussed *Documentation, Coding, and Reimbursement* section:
 - Reframing information on CMS model as pilot has been cancelled

- CMMI has considered an initiative that has not yet been implemented
- Including an Appendix on how to document in EHR

Action Item: Angie Sparks, MD, Family Physician and Medical Director Clinical Knowledge Development Kaiser Permanente, will share “smart-phrases” used in Kaiser Permanente’s system

Action Item: Jennifer Hadlock, Institute for Systems Biology, will provide simple examples of EHR integration

Action Item: Group will review *Reimbursement and Coding* section and provide feedback

- Group discussed *Measurement* section:
 - Added reference to metrics from Bree Spinal Fusion bundle
 - CAHPS questions may change

NEXT STEPS AND PUBLIC COMMENTS

Dr. Transue and Ms. Weir asked for final comments and thanked all for attending. The meeting adjourned.