Bree Collaborative | Social Determinants and Health Disparities Workgroup

September 17^{th} , $2020 \mid 8:00 - 9:30 \text{ a.m.}$

Virtual

Present

Cynthia Harris, Family Planning Program
Manager, Washington Department of Health

Angela Chien, MD, Obstetrics and Gynecology, EvergreenHealth

Mandy Weeks-Green, Senior Health Policy Analyst, Officer of the Insurance Commissioner

Catherine West, JD, Staff Attorney, Legal Voice Bob Marsalli, Chief Executive Officer, Washington Association for Community Health

Phyllis Cavens, MD, Medical Director, Child and Adolescent Clinic, Vancouver

Ginny Weir, MPH, Bree Collaborative Alex Kushner, Bree Collaborative

Amy Etzel, Bree Collaborative

Richard Smith, Regional Medical Director, Humana

Alison Bradywood, DNP, MPH, RN, NEA-BC, Senior Director, Clinical Quality & Practice, Virginia Mason

Rick Rubin, Chief Executive Officer, OneHealthPort

Yogini Kulkarni-Sharma, AVP, Health Plan Quality Improvement at Molina Healthcare

Tom Green, MD, Orthopedic Surgery, Virginia Mason

Ashley Lile, Director of Training & Technical Assistance, Washington Association for Community Health

Laurie Bergman, Quality Integration/Population Health/Cm Manager, Confluence Health

Kevin Conefrey, Vice Present, HR & Corporate Services, First Choice Health

Julie Stroud, MD, MMM, Medical Director, Quality & Clinical Services, Northwest Physicians Network Cheryl Berenson, RN, MS, MPH, Public Health Nurse, King County Medical Reserve Core Mia Nafziger, Senior Health Policy Analyst, Washington State Health Care Authority

Maria Courogen, Special Assistant, Systems Transformation, Washington State Department of Health

Karie Nicholas, GC, MA, Epidemiologist, Data Analyst, Washington Association for Community Health

Kate McLean, MD, MPH, FACOG, Director of Clinical Programs, Quilted Health

Jessica Martinson, Director of Continuing Professional Development, Washington State Medical Association

Abby Berube, Director, Safety and Quality, Washington State Hospital Association

Janice Tufte, Patient Partner, PICORI, AcademyHealth

Christopher Chen, MD, MBA, Medical Director, Medicaid at Washington State Health Care Authority

Maggie Bolton, CNM, ARNP, Clinical Program Manager, Quilted Health

Rachel Madding, School Mental Health Program Manager, Highline Public Schools

Yvette McKee, MSW, LSWAIC, Community Development & Operations Manager, Quilted Health

Zandy Harlin, MPH, RN-BC, Quality Program Manager, Population Health, Kaiser Permanente

Michael Garrett, Principal, Mercer Jean Clark, CEO, CHOICE Regional Health Network, Cascade Pacific Action Alliance Allison Warren-Barbour, Vice President of Human Resources, Premera Blue Cross

INTRODUCTIONS AND BREE OVERVIEW

Ginny Weir, MPH, Bree Collaborative, opened the meeting and those present introduced themselves.

- Ms. Weir gave a brief presentation on the Bree Collaborative, reviewing:
 - o Roberts Rules of Order, the Open Public Meetings Act, and the Bree's Conflict of Interest form
 - Background on the Bree's founding and mission
 - How recommendations are developed and past workgroups

GENERAL DISCUSSION

Ms. Weir began the general discussion on the group's topic of clinical care and the social determinants of health (SDoH).

- Ms. Weir walked through a short slide presentation that covered:
 - o Clinical care only determines about 20% of a person's health.
 - o Race impacts many of the social determinants of health.
 - USPSTF is currently assessing the role of SDoH in primary care prevention—this group will be looking at their materials as they are released.
 - The group needs to make sure to think about the unintended consequences of any of its recommendations.
- Ms. Weir displayed a slide with the questions that HCA MCOs ask clients with special needs, and Christopher Chen, MD, MBA, Medical Director, Medicaid at Washington State Health Care Authority spoke about the HCA's work in the area of SDoH.
 - The HCA currently asks about three main areas for their Medicaid clients: food insecurity, housing instability, and transportation access.
 - Dr. Chen added that effective, useful screening requires a high level of standardization and data capture.
- Janice Tufte, Patient Partner, PICORI, AcademyHealth, spoke about the importance of affordable
 housing given the number of Americans currently facing eviction. Clinicians need to ask people if they
 are in the process of getting evicted or uncertain of their housing during housing screening questions.
 Ms. Tufte to send more notes on housing screening to Ms. Weir.
- One attendee spoke about clinicians' reluctance to screen for SDoH if they do not have solutions to offer their patients.
- Another attendee suggested thinking about the language we use to talk about social determinants of health—what types of language helps patients and what types of language alienates them?
- Another issue that was discussed is screening for undocumented people. There is a barrier to screening
 and care for undocumented people who are fearful of being deported or harassed by the government
 when presenting for care.
- The group agreed that, if we are recommending screening, we also need to provide suggestions for next steps that clinicians can take to help their patients.
- Alison Bradywood, DNP, MPH, RN, NEA-BC, Senior Director, Clinical Quality & Practice, Virginia Mason, spoke about how Virginia Mason is conducting SDoH screening currently:
 - They have found that they already had the necessary resources to help patients in SDoH related areas, but they were not doing as well as they could in connecting patients with those resources.
 - Safety and comfort are important: they get better responses when they let patients self-report rather than be interviewed.
 - They use the Core 5 tool (out of Ohio) because it hits many of the important domains and is brief. Their team added two more questions to the Core 5: availability of caregiver and financial impact of obtaining medications.
- Ms. Weir asked attendees to discuss the best and worst case outcomes from this group's work.
 - One attendee voiced that failure would be no standardization of any type in SDoH screening. This would make it difficult to track people along their lifetime of care. The best case would be a framework, but one which is not so rigid as to dictate the exact questions that would need to be on a screening exam.
 - Creating a framework also helps the state understand where funding needs to go.
 - Attendees also advocated for the integration of medical providers and social service providers.
 - There is ROI for investing in SDoH even in a FFS system—it can reduce extended hospital stays and re-hospitalization, for example.

- The group agreed that, of those in attendance at the meeting, there was a distinct lack of community
 partners, and this is a possible failure point that should be addressed. Need transportation, food banks,
 etc. invested in this work.
- The group also discussed the importance of addressing systemic racism in terms of SDoH. The group may need more diversity in its membership to do this effectively.

Action Item: Ms. Weir asked everyone in attendance today to think about who else could be invited to the group and to send her suggestions or connect her with those people.

- Ms. Weir asked attendees to think about the ACHs as a way to fill the gap between the clinical and community spaces.
 - Each of the 9 ACHs are going about SDoH work differently, but they are all focused on it.
- Michael Garrett, Principal, Mercer, mentioned the importance of clinicians collecting Z codes during care and being able to communicate out the answers to community groups. He also mentioned a need to think about intersectionality in our work, as well as physical accommodations for patients.
 - Another attendee added that we should also think about digital accessibility of care as well as physical—not everyone has an internet connected device. Accessibility is an important equity issue
- The group discussed the national Gravity project. This is a national project run by SIREN. The group is
 formed of community members coming together to talk about the language of social determinants of
 health and coding that language in a standardized way. The three main domains of discussion right now
 are housing, transportation, and food insecurity.

CLOSING COMMENTS

Ms. Weir thanked all for attending. The meeting adjourned.