Social Need Interventions Subcommittee
Current Social Need Intervention Table
August 16th, 2022

Intervention Category	Description	Examples/Source
Community Information Exchanges	Platforms designed to help health care organizations identify and refer patients to social service organizations. There are several options that vary in their ability to provide closed-loop referrals and their origin in healthcare or social services field.	Vendor Examples: Healthify, 2-1-1, Unite Us, etc. More Information: SIREN Community Resource Referral Platforms Guide
Hospital-Based Care Coordination	The use of hospital-based staff (nurse navigators, medical social workers, community health workers, etc) to provide assistance to individual patients with complex needs. Originally meant to help patients navigate insurance and schedule appointments, navigators can also help make individual referrals to social service organizations	Examples: Several hospitals have pioneered this work – Boston Medical Center, OHSU, Seattle Children's, etc. More Information Patient Navigators and Equity RCT of UCSF Patient Navigator Program
Plan Care Coordination	The provision of care coordinators for enrollees in a health plan. All Washington state MCOs are contracted to provide care coordination for their enrollees.	Examples: Washington state MCOs – CHPW, Molina, etc. More Information: HCA MCO Contract (Page 256)
Public Health Care Coordination	Care coordination services provided by a regional or state-wide public health entity. Accountable Communities of Health and the WA Department of Health currently have programs or plans related to care coordination.	Examples: SWACH HealthConnect Hub DOH Care Connect (currently COVID-19 only)

Partnerships and Social Service-Based Interventions	Social need interventions that rely on direct partnerships with local community-based organizations or partnerships. May involve more public health agencies or partnerships beyond a single hospital or physician.	More Information: Commonwealth Fund Center for Health Care Strategies

Next Steps:
- Find examples being used in Washington state
- Determine availability of resources by region
- Identify pros/cons