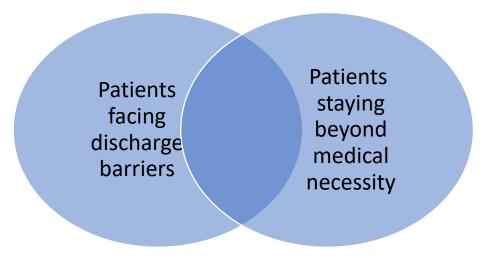
Bree Complex Discharge Workgroup Sample Discharge Metrics

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Metrics related to complex discharge should include **barriers** and an indicator of an **avoidable stay**. We are interested in the overlap between patients with complex barriers to discharge and patients who stay longer than medical necessity.



Sample Metrics for Discharge Barriers:

- Payer/Insurance status
- Patient complex physical health needs
- Patient complex behavioral health needs
- Patient social needs

Sample Metrics for Avoidable Stays:

- Length of Stay:
 - o Individual: length of time between a patient's hospital admittance and discharge.
 - Average: Total number days from all inpatients during a single year divided by the number of admissions OR discharges.
- Avoidable Days:
 - Portion of an individual's inpatient length of stay accounted for by an avoidable delay in discharge (medical error, insufficient care delivery, lack of coordination.
 - Length of time a patient remains in acute care despite not meeting medical necessity for care.

Sample Metrics for Discharge Process

- Efficiency of discharge process
 - Documentation of assigned roles and responsibilities for discharge process as well as written discharge procedures.
 - o Documentation of discharge assessments, plans, actions, and outcomes
 - Descriptions or written procedures for communicating discharge plan between stakeholders in the hospital and outside
- Timeliness of discharge planning
 - Time between commencement of discharge planning activities and hospitalization date (may be different metrics for planned vs. unplanned hospitalizations).
- Stakeholder satisfaction
 - Measures of satisfaction with the discharge plan and intended post-acute care environment from hospital staff, post-acute care staff, and patients.
- Impediments to discharge (see metrics for discharge barriers)
 - Measures of commonly occurring discharge barriers to address