Agenda

7:00  Registration opens -- Continental Breakfast available

8:00  Welcome
Jeff Rochon, PharmD, Executive Director, WSPA; Chair, WPSC Steering Committee

8:10  Opening remarks
Cathie Furman, RN, MHA, Senior Vice President, Quality and Compliance, Virginia Mason Medical Center

8:15  Keynote presentation
John Nance – Why Hospitals Should Fly

9:15  Break for book-signing, networking, and Poster Session/Book Sales

9:45  Keynote presentation
Della Lin, MD – Defining Patient Safety

10:45  Break for Coffee, Networking and Transition to Concurrent Sessions

11:00  Concurrent Sessions

Emerald ABC
Role of the Board in Patient Safety Safety-focused, patient-centered care will succeed or fail in the boardroom: engaged boards are leading the way - all stakeholders have a role to play
  Tom Van Dawark, BA, MBA
  CEO, Orca Partners LLC

Emerald D
Kaiser Permanente transition bundle
  Carol Barnes, MS, PT, GCS
  National Executive Consultant Strategic Programs, Kaiser Permanente

Emerald E
Maximizing patient-centered care: clinical pharmacy management of the high-risk patient
  Melissa Hull, PharmD, CACP, CLS
  ACC and Lipid Clinic Supervisor, The Polyclinic
  Kristen Dittmaier, RN, BSN
  QI Consultant for Patient Safety & Clinical Pharmacy Collaborative, Qualis Health
  Mary Helen Krock

Emerald F
Meeting accreditation standards for effective patient-centered care: implications and strategies for improving patient safety and quality of care during care transitions
  Ira SenGupta, MA
  Executive Director, Cross Cultural Health Care Program
12:30 **Lunch**

1:00 **Awards Ceremony**: Qualis Health Awards of Excellence in Healthcare Quality – Jonathan R. Sugarman, MD, MPH, President & CEO, Qualis Health
Since 2003, Qualis Health has granted the Award of Excellence in Healthcare Quality to outstanding organizations in Washington State. Winners have demonstrated leadership and innovation in improving healthcare practices—reflecting the very best in healthcare quality improvement.

1:40 **Transition to Concurrent Sessions**

2:00 **Concurrent Sessions**

*Emerald ABC*
**Bridging the gap: discharge clinics providing safe transitions for high-risk patients**
Shay Martinez, MD  
Medical Director, Aftercare Clinic, Harborview Medical Center

*Emerald D*
**What works for preventing hospital readmissions? A review of the current evidence and best practices**
Steve Riddle; BS Pharm, BCPS, FASHP  
Vice President of Clinical Affairs, Pharmacy OneSource

*Emerald E*
**Safe passage: opportunities to avoid harm and provide care at the end of life**
Hope Wechkin, MD  
Medical Director, Evergreen Hospice and Palliative Care

*Emerald F*
**Opening the lines of communication between hospitals and outpatient community care settings: examples of collaboration to improve quality of care, patient safety, and patient outcomes**
Meg Kilcup, PharmD. Coordinator, Transition of Care, Group Health Cooperative  
Dana Kahn, PharmD, BCPS. Medication Safety Specialist, Virginia Mason Medical Center

3:00 **Break for coffee, networking, posters, and book sale, and transition to Closing Plenary**

3:30 **Closing Plenary – Chris Jerry and Eric Cropp**
The Emily Jerry Story: a tragedy, a trial, and a triumph

4:30 **Adjourn**

*Sessions and featured speakers are subject to change due to unexpected circumstances up to and including the day of the event.*