



## 2012 Northwest Patient Safety Conference May 15, 2012 – Hilton Seattle Airport & Conference Center

### Agenda

- 7:00 **Registration opens** -- Continental Breakfast available
- 8:00 **Welcome**  
Jeff Rochon, PharmD, Executive Director, WSPA; Chair, WPSC Steering Committee
- 8:10 **Opening remarks**  
Cathie Furman, RN, MHA, Senior Vice President, Quality and Compliance, Virginia Mason Medical Center
- 8:15 **Keynote presentation**  
**John Nance – Why Hospitals Should Fly**
- 9:15 **Break for book-signing, networking, and Poster Session/Book Sales**
- 9:45 **Keynote presentation**  
**Della Lin, MD – Defining Patient Safety**
- 10:45 **Break for Coffee, Networking and Transition to Concurrent Sessions**
- 11:00 **Concurrent Sessions**
- Emerald ABC*  
**Role of the Board in Patient Safety** Safety-focused, patient-centered care will succeed or fail in the boardroom: engaged boards are leading the way - all stakeholders have a role to play  
Tom Van Dawark, BA, MBA  
CEO, Orca Partners LLC
- Emerald D*  
**Kaiser Permanente transition bundle**  
Carol Barnes, MS, PT, GCS  
National Executive Consultant Strategic Programs, Kaiser Permanente
- Emerald E*  
**Maximizing patient-centered care: clinical pharmacy management of the high-risk patient**  
Melissa Hull, PharmD, CACP, CLS  
ACC and Lipid Clinic Supervisor, The Polyclinic  
Kristen Dittmaier, RN, BSN  
QI Consultant for Patient Safety & Clinical Pharmacy Collaborative, Qualis Health  
Mary Helen Krock
- Emerald F*  
**Meeting accreditation standards for effective patient-centered care: implications and strategies for improving patient safety and quality of care during care transitions**  
Ira SenGupta, MA  
Executive Director, Cross Cultural Health Care Program

12:30 **Lunch**



1:00 **Awards Ceremony:** Qualis Health Awards of Excellence in Healthcare Quality – Jonathan R. Sugarman, MD, MPH, President & CEO, Qualis Health  
Since 2003, Qualis Health has granted the Award of Excellence in Healthcare Quality to outstanding organizations in Washington State. Winners have demonstrated leadership and innovation in improving healthcare practices-reflecting the very best in healthcare quality improvement.

1:40 **Transition to Concurrent Sessions**

2:00 **Concurrent Sessions**

*Emerald ABC*

**Bridging the gap: discharge clinics providing safe transitions for high-risk patients**

Shay Martinez, MD

Medical Director, Aftercare Clinic, Harborview Medical Center

*Emerald D*

**What works for preventing hospital readmissions? A review of the current evidence and best practices**

Steve Riddle; BS Pharm, BCPS, FASHP

Vice President of Clinical Affairs, Pharmacy OneSource

*Emerald E*

**Safe passage: opportunities to avoid harm and provide care at the end of life**

Hope Wechkin, MD

Medical Director, Evergreen Hospice and Palliative Care

*Emerald F*

**Opening the lines of communication between hospitals and outpatient community care settings: examples of collaboration to improve quality of care, patient safety, and patient outcomes**

Meg Kilcup, PharmD. Coordinator, Transition of Care, Group Health Cooperative

Dana Kahn, PharmD, BCPS. Medication Safety Specialist, Virginia Mason Medical Center

3:00 Break for coffee, networking, posters, and book sale, and transition to Closing Plenary

3:30 **Closing Plenary – Chris Jerry and Eric Cropp**  
The Emily Jerry Story: a tragedy, a trial, and a triumph

4:30 **Adjourn**

★ Sessions and featured speakers are subject to change due to unexpected circumstances up to and including the day of the event.