



## 2015 Northwest Patient Safety Conference

May 13, 2015 – Lynnwood Conference Center

### Agenda

- 7:30 **Registration opens** -- Continental Breakfast available
- 8:15 **Welcome**  
Miriam Marcus-Smith, Program Director, Washington Patient Safety Coalition
- 8:30 **Keynote presentation**  
Ronald Wyatt, MD, MHA, The Joint Commission
- 9:30 **Break for book sale, poster viewing, and networking**
- 9:45-11:45 **Workshop: Team strategies and tools to enhance performance and patient safety**  
Room 2B/C Note: attendance limited to those who preregistered.
- 9:45-10:45 **Concurrent Sessions**
- Room IBC How to involve patients and the public in guideline development  
*Kaiser Permanente Northwest*
- Room ID Root cause analysis: lessons learned from highly reliable organizations  
*Life Flight Network*
- Room IE Equipping physicians to reduce low-value care  
*Group Health and Northwest Physicians Network*
- Room IF How do we support the Second Victim?  
*Multi-organization panel*
- 10:45 **Break for refreshments, book sale, networking, and transition to Concurrent Sessions**
- 10:50-11:50 **Concurrent Sessions**
- Room IBC Honoring Choices Pacific Northwest  
*Virginia Mason Medical Center and the Washington State Medical Association*
- Room ID Designing the 'magic pill' for medication reconciliation  
*Veterans Affairs Portland Health Care System*
- Room IE Reducing adverse drug events across the care continuum  
*Qualis Health*
- Room IF Buyer beware: how far can you trust health choices information broadcast to the public?  
*Applied Epidemiology*
- 11:50 **Transition to lunch**
- 12:00 **Lunch**



12:15 **Awards Ceremony:** Qualis Health Awards of Excellence in Healthcare Quality – Jonathan R. Sugarman, MD, MPH, President & CEO, Qualis Health

*Since 2003, Qualis Health has granted the Award of Excellence in Healthcare Quality to outstanding organizations in Washington State. Winners have demonstrated leadership and innovation in improving healthcare practices—reflecting the very best in healthcare quality improvement.*

1:00 **Afternoon plenary: Tiffany Christensen, patient advisor and advocate**  
Partnering with patients: a “beds eye” view of patient and family centered care.

2:00 Break and transition to table assignments

2:20 Best Poster Award

*Each of the final two sessions is a 10 minute presentation followed by 10 minutes of table discussion.*

2:30-4:00 **Workshop: Operationalizing patient and family centered care.**  
Room 2B/C Note: attendance limited to those who preregistered.

2:30 **High-intensity talk #1:** A novel approach to violence risk assessment  
*Veterans Affairs Puget Sound*

3:00 **High-intensity talk #2:** Adverse events: how are we doing?  
*The Foundation for Health Care Quality*

3:30 **High-intensity talk #3:** Parent engagement in root cause analysis  
*Seattle Children’s*

4:00 **Adjourn**

★ *Sessions and featured speakers are subject to change due to unexpected circumstances up to and including the day of the event.*