

Goals of Choosing Wisely

- Promote better conversations between clinicians and patients to improve health care outcomes
 - · Supported by evidence
 - Not duplicative of other tests or procedures already received
 - Free from harm
 - Truly necessary
- Provide patient-centered care that avoids unnecessary and even harmful interventions



Washington MSMA State Medical Association Hospital Association

Why Now? Stewardship

Approximately 30% of healthcare costs (>\$750 billion annually) are on wasted care.

American College of Physicians

53% of physicians say they would ultimately order an unnecessary test or procedure when presented with an insistent patient

Unnecessary Tests and Procedures in the Health Care System: What Physicians Say about the Problem, the Causes, and the Solutions—Results from a National Survey of Physicians (Healthcare and The Commonwealth Fund [Internet]. 2009; Apr 27)

Physician decisions account for 80% of all health care expenditures Crosson FJ. Change the microenvironment. Modern Healthcare and The Commonwealth Fund [Internet]. 2009; Apr 27

"Some of the common medical tests routinely taken by Americans do more harm than good, waste billions of health care dollars annually and could endanger your health or even your life."

10 Medical Tests to Avoid. Elizabeth Agnvall. AARP Bulletin, March 2014



Medical With Washington Katthe US Washington State Hospital Associatio

Guiding Principles

SOME MEDICAL CARE IS UNNECESSARY

There are too many medical tests and procedures being performed in America that may not be necessary.

PHYSICIANS AND PATIENTS SHARE RESPONSIBILITY

Physicians and patients share responsibility for determining what care is needed. That's why we've come together under the *Choosing Wisely* campaign.

CANDID CONVERSATIONS ARE NEEDED

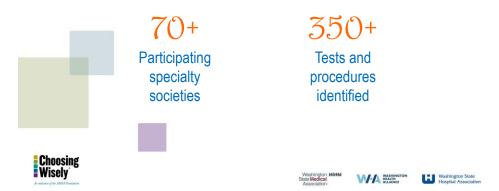
Doctors and patients need to have candid conversations about what care is appropriate and needed.





"Five Things" Lists

ABIM partnered with medical specialty societies to develop evidence-based recommendations of the "Five Things Physicians and Patients Should Question" because they're ineffective, unnecessary, or harmful.



"Five Things" Lists



"Five Things" Lists American Academy of Family Physici Choosing Wisely TAMES PROPERTY PROVE Five Things Physicians and Patients Should Question Don't do imaging for low back pain within the first six weeks, unless red flags are present. Red flags include, but are not limited to, severe are suspected. Imaging of the lower spine befor common reason for all physician visits. uch as osteomyentas Don't routinely prescribe antibiotics for acute mild-to-moderate sinusitis unless symptoms last for seven or more days, or symptoms worsen after initial clinical improvement. toms must include discolored nasal secretions and facial or dental tendenness when louched. Most sinusitis in the ambulatory setting is d rai infection that will resolve on its own. Despte consistent recommendations to the contrary, antibiotics are prescribed in more than 80 or 10 outpatient visits for accide simulais. Simulais accurates for 16 million effects withis and 58 billion in armal health care costs. p a viral in Don't perform Pap smears on women younger than 21 or who have had a hysterectomy for non-cancer disease. 5 Choosing Wisely Washington WS/MA

Washington State Hospital Association



Washington State Choosing Wisely Task Force's Goals

Members

22 physician leaders representing the largest healthcare organizations in Washington

Goals

Working together to advance Choosing Wisely in Washington state:

- Identify opportunities for improvement
- Accelerate implementation and integration
- Reduce the number of unnecessary tests and procedures



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Less waste. Less harm. Choosing Wisely in Washington state

Data Report

- Used data from Alliance's multi-payer data base representing 3.3 million commercial and Medicaid enrollees
- Recognize the value and limitations of claims data
- Reported county-by-county

Measures

- Headache: Imaging for headache
- Sinusitis: CT scan for sinusitis
- Sinusitis: AB treatment
- Back Pain: Imaging for back pain
- Syncope: Imaging for simple syncope
- Adnexal Cysts: US follow up
- Appendicitis: US before CT
- Paps under 21 years
- Paps with hysterectomy
- Annual Pap tests

Spirometry (underuse measure)

Choosing Wisely





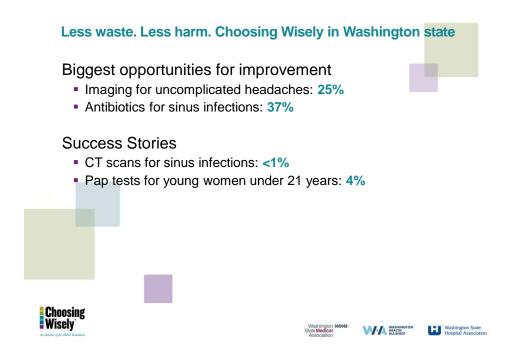
Less waste. Less harm. Choosing Wisely in Washington state

Key Findings

- Variation exists. Often the rates between the lowest and highest performing counties vary by more than twofold.
- Overuse is a common problem.
- Where you live may influence the treatment you get.
- Opportunities to reduce waste exist in every county.
- Patients may be getting unnecessary care that costs money and puts them at risk.
- Regional patterns may be affected by the availability of services and equipment or provider practice patterns.



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Choosing Wisely Action Manual

Kotter's 8-Step Process for Leading Change to Integrate Choosing Wisely

- 1. Establish a sense of urgency
- 2. Create a guiding coalition
- 3. Develop a change vision
- 4. Communicate the vision for buy-in
- 5. Empower a broad-based coalition
- 6. Generate short-term wins
- 7. Never let up
- 8. Incorporate changes into the culture

www.wsma.org/Choosing-Wisely







Step 3: Develop a change vision

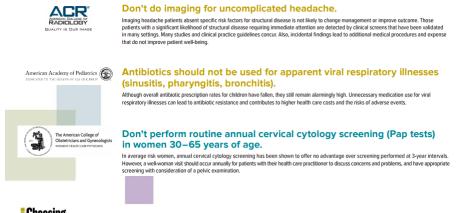


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Washington State Choosing Wisely Task Force's Change Vision

Change Three Things:

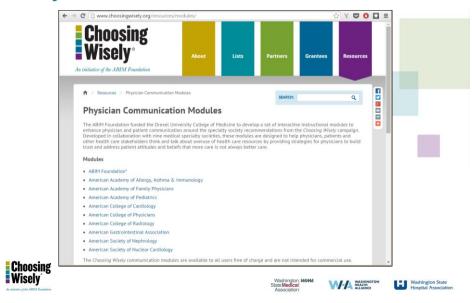




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Physician Communication Modules



Consumer Reports Health







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Resources

Washington State Choosing Wisely Task Force Reports:

- Choosing Wisely Action Manual: www.wsma.org/Choosing-Wisely
- Less Waste. Less Harm: Choosing Wisely in Washington State: wahealthalliance.org/alliance-reports-websites/choosing-wisely
- Choosing Wisely Claims-Based Technical Specifications: wahealthalliance.org/alliance-reports-websites/choosing-wisely

National Choosing Wisely Resources:

- ABIM Foundation's Choosing Wisely website: www.choosingwisely.org
- Consumer Reports Health's patient education: www.consumerhealthchoices.org/campaigns/choosing-wisely



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