

## **Social Need Interventions Implementation Guide**

October 18<sup>th</sup>, 2022

### Social Need Interventions Implementation Guide Outline:

#### Background:

- Workgroup-Specific Background/Context
  - Why are social need interventions important? How does social need overlap with health outcomes? What are some broad ways to address social need? (individual interventions, community partnerships, policy and investments)
- Use Cases for Interventions
  - Clinics/Providers
  - Health Administrators
  - Care Coordinator
  - Employers
  - Health Plans
  - Social Service Organizations (receiving referrals, working on upstream factors)
  - Public Health Agencies
  - Legislation
- Potential Workflows – examples from other organizations compiled into one area.
  - Existing social need pilot projects, including BMC WeCare, Kaiser Social Need Playbook
  - Current HCA CIE project, Healthier Here's Connect2Care, the DOH's Care Connect, other private vendor CIEs
- Guiding Assumptions

#### Context (existing tools/resources):

- CIE availability and community resources available by region

#### Implementation Action

- Individual Interventions – Care Coordination and Referral Programs
- Organizational Partnerships – Innovative partnerships between healthcare systems and social service organizations
- Policy and Funding – investing in social service programs to facilitate referrals. Transforming our system to value.

#### Considerations:

- Funding