07:00 Welcome & Overview
Vickie Kolios-Morris, MSHSA, CPHQ – Sr. Program Director, FHCQ

At the end of this educational activity, the participant should be able to:
✓ Identify at least one metric their surgical team will work on in the coming year
✓ Recommend a best practice to integrate in your hospital to improve ongoing surgical care
✓ Develop an implementation plan for ongoing review and transparency of hospital surgical quality improvement metrics

07:10 Standardization and Best Practice: What works?
Arman Dagal, MD, MHA, FRCA—Medical Director, Spine COAP, FHCQ
Richard C. Thirlby, MD, FACS – SCOAP Medical Director, FHCQ, Seattle, WA

08:00 Quality Improvement and Research in a Learning Collaborative
Arman Dagal, MD, MHA, FRCA—Medical Director, Spine COAP, FHCQ
Richard C. Thirlby, MD, FACS – SCOAP Medical Director, FHCQ, Seattle, WA

08:30 Disparities and Inequity in Surgical Care: Further Insights
Arman Dagal, MD, MHA, FRCA—Medical Director, Spine COAP, FHCQ
Richard C. Thirlby, MD, FACS – SCOAP Medical Director, FHCQ, Seattle, WA

09:00 TOPIC TBD (topic(s) to be informed based on prior Forums)

09:00 The Patient Perspective: Using Patient and Family Engagement to Improve Surgical Outcomes
Speaker TBD

09:30 Adjourn