



FOUNDATION FOR Health Care Quality

Washington PATIENT SAFETY COALITION

Addressing Stigma & Bias Workgroup Meeting
Thursday, August 20th, 2020

Meeting location:

Video: <https://us02web.zoom.us/j/291281300>

Call: 346 248 7799 ID: 291 281 300

MATERIALS

July Minutes, August Agenda, Action Plan Worksheet & Health Equity Notes

AGENDA

- 4:00 Approve June Minutes | *Anita Sulaiman*
 - Approved
 - 4:05 Recap of Action Items | *Kinsey Gray*
 - *Reminder First Webinar is Sept. 1st - please register and share with networks*
 - Webinar Information Can be Found Here:
 - 54 registrants
 - One more call with Bryon before webinar to help with final prepping, Jessica wanted to bring up this new resolution that has been added to WSMA
 - RESOLVED, that the WSMA support a professional education program for its members on critical race theory in medicine with special attention to four key areas: 1. learning, understanding, and accepting America's racist roots; 2. understanding how racism shapes the disparities narrative; 3. defining and naming racism; and 4. recognition of racism, and not just race. (New HOD Policy)
 - Kinsey & Jessica to have one more call with Bryon, introduce the resolution and help finalize webinar
 - CHPW Dr. Ben Danielson speaker at all staff meeting
 - Good potential webinar speaker
 - Amy reaching out to him about Bree webinar
 - UW Edwin Lindo- critical race theory scholar; potential speaker for future
 - Health Equity Conversations (CHI Franciscan, MultiCare, UW)
 - See Attached Document
 - "Rapid Fire" approach
 - Moderator & Preview slides
- 4:20 Project Plan Updates & Discussion | *Anita Sulaiman*
 - Goal #1: Create Awareness Campaign around stigma & bias

- 2 webinars planned in partnership with WSMA (September 1st & October 9th)
 - Updates on October webinar
 - Speaker from Virginia Mason confirmed
 - Hoping for someone from Jefferson, Jessica has not been able to connect and will reach back out
 - See Goal #2 for more updates
 - 1 blog post for August
 - Other blog post topics?
 - Potential Podcast with patient who has firsthand experience of being stigmatized in the healthcare system or receiving care from a provider or staff who has bias against them
 - Check with Folks in November
 - Task: Determine Existing Knowledge on care to reduce stigma bias
 - *Postpone until Bree/Amy is ready (possibly Fall/Winter 2020)*
 - Goal #2: Identify behavioral health sub-topics:
 - *LGBTQIA+ Healthcare*
 - *Suicide Prevention*
 - Love to do Bree webinar for LGBTQ guideline around that for implementation series
 - Thoughts on collaboration webinar
 - WSMA for Oct. 9th? Should we have someone from the Bree on that webinar
 - Amy can go through resources and discuss that
 - Kinsey has checklist and will send to Jessica the final version on Monday/Tuesday
 - Jessica, Amy and Dr. Dava to connect about presentation
 - WSMA has toolkit on website, should confirm that things are complementary
 - Goal #3: Determine areas where tools & resources already developed by BREE Collaborative can be implemented
 - Kinsey to work with Bree on implementation and promotional tools
 - Will build an online resource library to complement toolkit by end of Sept.
 - Goal #4: Promote training for providers that will address stigma & provider bias, particularly towards people within the target communities
 - What are organizations we can connect with to promote their trainings?
 - [Racial Equity Institute](#)
 - Should we connect with them? What is the ask?
 - Jessica doesn't know them other than physician sent the information
 - How formal of promotion is it?
 - Ask steering committee if they have participated in training from them and what is their feedback?
 - HR does work for employees; not good enough to just address physician level
 - Need examples of why it's important

- WSMA talking about training pipelines, might be many more people of color needed in profession
 - Lot of barriers for people to get that training
 - Advocate what would be helpful for getting more providers from different communities
 - WSMA considering that for Foundation- scholarships for potential students
 - Safe Table in October or November
 - As part of this educational series, WPSC is planning to host a safe table with approx. 25-30 people to talk about topic related to this stigma and bias work.
 - Need to determine who to send invite out too
 - Would like to have 1-2 people from 12-15 organizations
 - And then need stimulating and thought-provoking topic
 - Raise the question “How do you implement cultural competency and bias training with lasting impact”
 - Risk Management department, some places do have EDI directors
 - A committee that is empowered with financial backing and is part of everyone’s work
 - One pause is – does someone else already fill that role?
 - DEI organizations that are doing this
 - Reach out to DOH to have at the table,
 - IHCS is an FHQC that focuses on Asian and Pacific Islander care
 - Amy to connect Steve
 - Looking outside of healthcare? Filipino community based
 - More trust with patients to help advocate
 - What would be a good topic?
 - Doesn’t feel like a group of 5 white people should have this conversation
 - Reach out to groups in a supportive role (promoting, marketing, etc..)
 - Let BIPOC organization take the lead on discussion and planning
 - Good place to start would be DOH
 - Bring in facilitator who is BIPOC and bring them into this conversation to help plan and guide the work
 - A lot of people know way more than us on this topic
 - Instead of “Inviting people to the table” we need to go to their tables
 - Happy to logistically support
 - Jessica is jumping to live virtual performance with Grief dialogues
 - So much learning through working with art
 - Look into artists who express health equity work through art
 - NW Regional primary care association
 - High school students present poetry about racisms and impacts
 - Spoken word poets that performed around CHOP
- 4:50 Next Steps and Action Items

Next Meeting: September 17, 4:00-5:00PM