

Addressing Stigma Bias Workgroup Meeting
Monday, March 9, 2020
Minutes

3:30 p.m.

Bree Information

Ginny Weir & Amy Etzel

Discuss the History and Overview of Stigma Bias in Healthcare, the Bree Recommendations for LGBTQ Healthcare and how this workgroup can help

- Looking at stigma through behavioral health or LGBTQ health care lens

Focus on one or both of areas; work to disseminate assessment for care delivery in these areas (both areas) raise awareness in PC and people; can share materials for that

Use of sexual history, use of pronouns

Luann- both topics makes sense- stigma totally interferes with patients care from provider and very damaging. But then the focus needs to be general

Looking at stigma in general as opposed to narrow focus

- CHPW success? Expectations about opioid use disorder as chronic condition, expect relapses but not to convey expectations of failure- fine line to walk; provide support through relapse
- Speakers to providers regarding this
- Speakers coming to CHPW site
- everyone in clinic has own image of stigma
- Focus on stigma broadly
- Anita: likes general approach for starting point; requires culture change so need to talk about awareness of issue POV as someone who sees bias as always there
- People who had dealt with stigma their whole life will see stigma when it's not there
- Providers should go above and beyond to ensure it's not there
- Concrete deliverable- possible training of some sort to take to clinicians

Stigma broadly, LGBT care, opioid use disorder, suicide care

- Mechanics of doing training. Is that possible? Who would do the training?
- Anita- very personal and happy to help with training
- Training starts with what stigma is and what stigma does?
- General one-time session or multiples across time?
- Jessica- recommendation to keep trainings separate
- LuAnn get information on Opioid Use Disorder

Gaps- knowing what has happened in community clinically; disseminate information on assessments to see where gaps in care are.

- Jessica- topics related to LGBTQ community and health care – unmet need in community; lot of work within opioid realm (more to throw at it the better)
- IHI conference- LGBTQ session led by clinic in LA- awesome presentation and permission to use it and needs to do webinar. Send out PDF; have physician co-present; very tactical things physicians can do “Queer Eye for QI” about 60 minute presentation a lot of examples
- Gets into insurance

Address access and health equity issues surrounding people within the LGBTQ community and make equal access to health care and health equity

Creating ways for people to address their own biases

Strategies to overcome own bias

Appropriate

Stigma & bias not a barrier to equal access to care

3:50 p.m.	Q&A Open to the group to assess knowledge on topic and ask questions	Group
3:55 p.m.	Decision Time What kind of commitment are you willing to take on? What focus would you like to have (broad vs. narrow) Once a month 3rd Thursday 4-5PM 1 year	Group
4:05 p.m.	Worksheet The group will determine goal, process and deliverables	Steve Levy & Kinsey Gray
4:30 p.m.	Meeting Adjourned	

