



Due to the Covid-19 outbreak, no in-person meeting

***** There will be 1 web presentation *****

If you are unable to attend please have a delegate attend in your absence

MISSION

To improve safety for patients receiving health care in Washington, in all care settings.

VISION

Safe care: every patient, every time, everywhere.

GOALS:

- Facilitate the exchange of information about best practices relative to patient safety.
- Disseminate new knowledge and new practices.
- Support coordinated/collaborative efforts and new partnerships.
- Raise awareness of the need for safe practices.

Agenda

8:30 Announcements:

- Patient story, - Karen Birmingham, Kaiser Permanente-Washington, 5 min
- Member spotlight – Jessica Martinson, Washington State Medical Association

8:45 Action items:

- Approve May minutes

8:50 Presentation: Dr. Michael Goldberg, Scholar-in-Residence, The Schwartz Center for Compassionate Healthcare, Boston, MA

COVID-19 is especially hard on caregivers with its impact on the human connection all too apparent by leaving caregivers burned out and patients and families fearful and suffering. The internationally renowned Schwartz Center provides education, training and support to its community of hundreds of healthcare members, supporting hundreds of thousands of healthcare professionals each year to create and sustain cultures of compassion.

Dr. Goldberg will speak about the Center’s new offerings and The Schwartz Center’s Virtual Compassion in Action Healthcare Conference.

9:10 Author Presentation: Robin Shapiro, Washington State Health Advocacy Association

Robin Shapiro has worked in the emerging health advocacy field since 2008. Robin will discuss the changing field of health advocacy and non-profit Washington State Health Advocacy Association (WASHAA) and her book “The Secret Language of Healthcare: How To Ask For the Care You Deserve”. The inspiration for this book was the many people she met who had compelling, life-changing experiences as they navigated or helped others navigate health care decision-making.

9:30 Discussion and action items:

- Proposed mission statement change – Cat Mazawy

The WPSC's membership is diverse and multi-disciplinary: our members represent and serve patients, families, residents, healthcare staff and diverse communities, to name a few. This is a discussion with the goal to change the mission statement to better reflect this reality.

The current mission statement is:

“To improve safety for patients receiving health care in Washington, in all care settings.”

It is proposed to change the mission statement to:

“All person safety: To improve the safety for all people engaged in healthcare across all care settings.” or some variation along the that theme.

- Conference/Educational program update – Jonathan Stewart

9:50 Other business, next steps

- Review of action items
- September 18th meeting member spotlight and patient story

10:00 Adjourn