



**FOUNDATION FOR
Health Care Quality**

**Washington
PATIENT SAFETY COALITION**

**Addressing Stigma Bias Workgroup Meeting
Monday, May 21, 2020**

Video in:	Call in:
https://us02web.zoom.us/j/291281300	346 248 7799
Meeting ID: 291 281 300	Meeting ID: 291 281 300

4:00 p.m.	Recap Catching up and regrouping. See March notes.	Steve Levy
4:15 p.m.	Discussion/Worksheet Planning Review and discuss worksheet from March 9	Group
4:50 p.m.	Next steps Confirm next meeting June 18 Determine Tasks, deliverables and due dates	Group



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WASHINGTON PATIENT SAFETY COALITION

Washington Patient Safety Coalition's *Addressing Stigma & Bias Workgroup* June 2020

PURPOSE:

Partnering with our sister program, the BREE Collaborative, the Addressing Stigma & Bias (ASB) Workgroup was created to raise awareness of access issues faced by certain segments of the population in Washington state related to health insurance coverage & policies within the healthcare system that contribute to stigma and bias.

The workgroup will identify and address the barriers to access with a view to initiating a culture shift, improving patient safety and reducing health disparities.

Focus areas are behavioral health and LGBTQ healthcare.

GOALS:

1. *To create an awareness campaign on stigma and bias and how they impact access to healthcare.*
2. *To identify sub-topics under the behavioral health umbrella, e.g. suicide, that will form our target communities (in addition to LGBTQ community).*
3. *To determine areas where tools and resources already developed by the BREE Collaborative can be implemented.*
4. *To create training for providers that will address stigma and provider bias, particularly towards people within the target communities.*

Target Completion: December 17, 2020.

KEY STRATEGIES:

1. Leverage skills, background and network of ASB Workgroup members, including WPSC & BREE staff.
2. Employ existing BREE Collaborative tools and resources.
3. Identify potential partners, their value and how best to engage them.

ACTION PLAN

Goal	Deliverable	To-Do/Decision	Status	Time Frame
Create Awareness Campaign around stigma & bias	<ul style="list-style-type: none"> - Webinar Series - Podcast - Blog Post - Flyers/shareable content pieces - Surveys post webinar - Sharing of materials with member organizations 	<ul style="list-style-type: none"> - Determine topics & speakers for webinars & Podcast - Determine content for flyers - Invite speakers to engage with group 	<ul style="list-style-type: none"> - Anita to write a blog post for Aug. - WPSC & WSMA to co-host webinar in September - WSMA to lead planning of webinar in October - Potential of collaborating w/Bree on webinar in November 	Webinars: September, October
Determine Existing Knowledge on care to reduce stigma bias (Kinsey)	<ul style="list-style-type: none"> - Disseminate Bree Assessments to _#___ organizations - Determine where gaps in knowledge are based on responses 	<ul style="list-style-type: none"> - Discuss purpose & scope assessment - Brainstorm who/how to disseminate the assessments - Determine timeline for disseminating surveys - Confirm? Approve? 	<ul style="list-style-type: none"> - Amy & Alex to meet and report back about assessment dissemination 	?
Identify behavioral health sub-topics: target communities (in addition to LGBTQ)	<ol style="list-style-type: none"> 1. Opioid use disorder 2. Addiction/Substance abuse 3. Suicide 4. Mental health 5. Race/racism <p>-> These (+ LGBTQ) are focus areas</p>	<ul style="list-style-type: none"> - Confirm & approve focus areas - Use frame to guide implementation 		(mid) Jun - Jul
Determine areas where already developed BREE tools & resources can be implemented	<ul style="list-style-type: none"> - List of BREE tools & resources - Implement 	<ul style="list-style-type: none"> - Identify available tools & resources - How to implement & who to coordinate? 		(mid) Jun - Oct
Create training to address stigma & provider bias	<ul style="list-style-type: none"> - Training module(s) 	<ul style="list-style-type: none"> - What module(s)? Same as Goal #1 i.e. webinar & podcast, or different module(s)? - Topic(s) & delivery? 		(mid) Jun -