



**FOUNDATION FOR
Health Care Quality**

**Washington
PATIENT SAFETY COALITION**

**Addressing Stigma & Bias Workgroup
Meeting
Thursday, July 16, 2020
Agenda**

4:00 Approve June Minutes | *Anita Sulaiman*

4:05 Recap of Action Items | *Kinsey Gray*

4:20 Project Plan Updates & Discussion | *Anita Sulaiman*

4:50 Next Steps and Action Items

Next Meeting: August 20, 4:00-5:00PM



Washington Patient Safety Coalition's
Addressing Stigma & Bias Workgroup
July 2020

PURPOSE:

Partnering with our sister program, the BREE Collaborative, the Addressing Stigma & Bias (ASB) Workgroup was created to raise awareness of access issues faced by certain segments of the population in Washington state related to health insurance coverage & policies within the healthcare system that contribute to stigma and bias.

The workgroup will identify and address the barriers to access with a view to initiating a culture shift, improving patient safety and reducing health disparities.

Focus areas are behavioral health and LGBTQIA+ healthcare.

GOALS:

1. *To create an awareness campaign on stigma and bias and how they impact access to healthcare.*
2. *To identify sub-topics under the behavioral health umbrella, e.g. suicide, that will form our target communities (in addition to LGBTQIA+ community).*
3. *To determine areas where tools and resources already developed by the BREE Collaborative can be implemented.*
4. *To create training for providers that will address stigma and provider bias, particularly towards people within the target communities.*

Target Completion: December 17, 2020.

KEY STRATEGIES:

1. Leverage skills, background and network of ASB Workgroup members, including WPSC & BREE staff.
2. Employ existing BREE Collaborative tools and resources.
3. Identify potential partners, their value and how best to engage them.

ACTION PLAN

| Goal | Deliverable | To-Do/Decision | Status | Time Frame |
|---|---|---|---|--|
| 1) Create Awareness Campaign around stigma & bias | <ul style="list-style-type: none"> - Webinar Series - Podcast - Blog Post - Flyers/shareable content pieces - Surveys post webinar - Sharing of materials with member organizations | <ul style="list-style-type: none"> - Determine topics & speakers for webinars & Podcast - Determine content for flyers - Invite speakers to engage with group | <ul style="list-style-type: none"> - Anita to write a blog post for Aug. - WPSC & WSMA to co-host webinar in September - WSMA to lead planning of webinar in October, WPSC to act as co-host - Potential of collaborating w/Equity, Diversity & Inclusion Centers for 3rd panel discussion webinar | <p>Webinars: September, October</p> <p>Blog Post: August</p> |
| 2) Determine Existing Knowledge on care to reduce stigma bias (Kinsey) | <ul style="list-style-type: none"> - Disseminate Bree Assessments to _#___ organizations - Determine where gaps in knowledge are based on responses | <ul style="list-style-type: none"> - Discuss purpose & scope assessment - Brainstorm who/how to disseminate the assessments - Determine timeline for disseminating surveys | <ul style="list-style-type: none"> - Amy is working on determining resource toolkits to include best way to assess organizational knowledge around Bree recommendations - We will hold off on this item until more information is provided | Unknown at this time- We will circle back to this in September |
| 3) Identify behavioral health sub-topics: target communities (in addition to LGBTQIA+) | <ol style="list-style-type: none"> 1. Opioid use disorder 2. Addiction/Substance abuse 3. Suicide 4. Mental health 5. Race/racism <p>-> These (+ LGBTQIA+) are focus areas</p> | <ul style="list-style-type: none"> - Confirm & approve focus areas - Use frame to guide implementation | <ul style="list-style-type: none"> - Recommendation would be to identify one sub-topic in addition to LGBTQIA+ to focus on for 2020 - Can add more focus areas in 2021 | July-August |
| 4) Determine areas where already developed BREE tools & resources can be implemented | <ul style="list-style-type: none"> - List of BREE tools & resources - Implement | <ul style="list-style-type: none"> - Identify available tools & resources - How to implement & who to coordinate? | <ul style="list-style-type: none"> - | (mid) Jun - Oct |

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| 5) Create training to address stigma & provider bias | - Training module(s) | - What module(s)? Same as Goal #1 i.e. webinar & podcast, or different module(s)? - Topic(s) & delivery? | | Move to address this goal in Q1 of 2021 based on work from Goals 1-4 in 2020 |
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