

**Addressing Stigma & Bias Workgroup Meeting
Thursday, September 24th, 2020, 4PM PT**

Zoom Video:

<https://us02web.zoom.us/j/9695332832?pwd=WUxZVWpBUGwwNEllaUk0ck10SEXqUT09>

Passcode: 98104

Dial 312 626 6799 Meeting ID: 969 533 2832

MATERIALS

August Minutes, September Agenda, Action Plan Worksheet

AGENDA

- 4:00 Approve August Minutes | *Anita Sulaiman*
 - Approved

- 4:05 Recap of Action Items | *Anita Sulaiman*
 - Reminder Second Webinar is October 9th : Please register and share with networks
 - [Webinar Information Can be Found Here:](#)
 - Safe Table Planning for October/November
 - Steve to update on progress

- 4:15 Project Plan Updates & Discussion | *Anita Sulaiman*
 - Goal #1: Create Awareness Campaign around stigma & bias
 - 3 webinars planned in partnership with WSMA
 - September 1st: Report: Attendees, feedback?
 - October 9th: Bree is co-presenting on October webinar (LGBTQ Health)
 - November 13th: Update: Speakers, topics for each organization, moderator?
 - August Blog Post: Anita's blog, Stigma & Bias in Healthcare: The Obstacles, Consequences & Changes Needed: Feedback? Partners to promote?
 - Blog: Additional posts/topics?
 - Podcast: Patient Experience - Update on conversation with Nov. speakers, finding interviewee?

 - Goal #2: Identify behavioral health sub-topics:
 - *LGBTQIA+ Healthcare*
 - *Suicide Prevention: What are we doing on this? Resources to share? Upcoming training?*
 - Additional ways to collaborative and share resources?

- Goal #3: Determine areas where tools & resources already developed by BREE Collaborative can be implemented
 - WSMA Toolkit: Update on review by BREE?
 - Kinsey to work with Bree on implementation and promotional tools
 - Will build an online resource library to complement toolkit by end of Sept.

 - Goal #4: Promote training for providers that will address stigma & provider bias, particularly towards people within the target communities
 - What are organizations we can connect with to promote their trainings?
 - [Racial Equity Institute](#)
 - Ask for Steering Committee: Know anyone who has participated in their training? Feedback?
 - Other organizations or trainings we can promote or direct members to?
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- 4:50 Next Steps and Action Items

Next Meeting: [October 15, 4:00-5:00PM](#)



FOUNDATION FOR Health Care Quality

WASHINGTON PATIENT SAFETY COALITION

Washington Patient Safety Coalition's *Addressing Stigma & Bias Workgroup* September 2020

PURPOSE:

Partnering with our sister program, the BREE Collaborative, the Addressing Stigma & Bias (ASB) Workgroup was created to raise awareness of access issues faced by certain segments of the population in Washington state related to health insurance coverage & policies within the healthcare system that contribute to stigma and bias.

The workgroup will identify and address the barriers to access with a view to initiating a culture shift at the system level, improving patient safety, and reducing health disparities.

Focus areas:

- LGBTQIA+ Healthcare
- Suicide Prevention

GOALS:

1. *To create an awareness campaign on stigma and bias and how they impact access to healthcare.*
2. *To identify sub-topics under the behavioral health umbrella, e.g. suicide, that will form our target communities.*
3. *To determine areas where tools and resources already developed by the BREE Collaborative can be implemented.*
4. *To promote existing trainings for providers that will address stigma and provider bias, particularly towards people within the target communities.*

Target Completion: December 17, 2020.

KEY STRATEGIES:

1. Leverage skills, background, and network of ASB Workgroup members, including WPSC & BREE staff.
2. Employ existing BREE Collaborative tools and resources.
3. Identify potential partners, their value and how best to engage them

ACTION PLAN (9/24/20)

Goal	Deliverable	To-Do/Decision	Status	Time Frame
1) Create Awareness Campaign around stigma & bias	<ul style="list-style-type: none"> - Webinar Series - Podcast - Blog Post - Flyers/shareable content pieces - Surveys post webinar - Sharing of materials with member organizations 	<ul style="list-style-type: none"> - Determine topics & speakers for webinars & Podcast - Invite speakers to engage with group - Select Moderator for Nov. Panel discussion - Safe Table idea: 25 – 30 ppl online – Steve/Kinsey planning Qs: Partnership? 	<ul style="list-style-type: none"> - AS Blog: Friday 5; posted on website - WSMA: lead Oct. Webinar; WPSC to co-host, Amy to co-present (LGBTQ health) - Collaborate w EDI Centers for 3rd webinar: panel discussion – Kinsey coordinating - Ginny to possibly write 2nd blog post - Patient for a podcast story: searching for interviewee (Check with Nov. speakers) 	<p>Blog Post: August</p> <p>Webinars: September 1st, October 9th, November 13th</p> <p>Podcast: Fall</p> <p>Safe Table: Oct/Nov</p>
2) Identify sub-topics and target communities:	<p>Sub-topics are:</p> <ul style="list-style-type: none"> • LGBTQIA+ • Suicide Prevention 	<ul style="list-style-type: none"> - Work with Bree implementation on how we can assist in advancing their work on these topics - Promote existing webinars and materials 	<ul style="list-style-type: none"> - Focus areas confirmed - July – Aug. Deliverables completed - Workgroup to promote webinars Bree hosts on these topics: On-going 	<p>2021: Can reassess focus areas</p>
3) Determine areas where already developed BREE tools & resources can be implemented	<ul style="list-style-type: none"> - List of BREE tools & resources - Implementation 	<ul style="list-style-type: none"> - Identify available tools & resources - How to implement & who to coordinate? 	<ul style="list-style-type: none"> - LGBTQ report, recommendations & checklist: Amy/Kinsey sent info to workgroup - WSMA Toolkit: To be reviewed by BREE (make sure complementary) - Kinsey to assist Bree in creating a resource library online 	<p>September - October</p>
4) Promote training to address stigma & provider bias	<ul style="list-style-type: none"> - Provide organizations an opportunity to present at a WPSC steering committee - Promote training websites and information in newsletters and on website 	<ul style="list-style-type: none"> - Connect with organizations that provide trainings - Identify trainings/organizations - How formally do we promote? Link to our website? Add to resource library? 	<ul style="list-style-type: none"> - Webinars are a start - Ask Steering Committee: determine viability of engagement with the Racial Equity Institute 	<p>September - October</p>