

**Addressing Stigma & Bias Workgroup Meeting  
Thursday, October 15<sup>th</sup>, 2020, 4 PM PT**

Zoom Video:

<https://us02web.zoom.us/j/9695332832?pwd=WUxZVWpBUGwwNEdlUk0ck10SEXqUT09>

Passcode: 98104

Dial 312 626 6799 Meeting ID: 969 533 2832

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### MATERIALS

September Minutes, October Agenda, Action Plan Worksheet, Patient Safety Roundtable RSVP Sheet, Addressing Stigma And Bias Workgroup Year End Summary (Draft)

### AGENDA

- 4:00 Approve September Minutes | *Anita Sulaiman*
- 4:05 Recap of Action Items | *Anita Sulaiman*
  - December 10 Patient Safety Round Table | *Steve Levy*
    - Topic discussion
    - Invitees
  - Podcast: Patient Experience - Update on finding interviewees | *Steve Levy*
  - November 13<sup>th</sup> webinar - Update | *Jessica Martinson*
  - October 9<sup>th</sup>: Webinar Report: Final attendees, feedback? | *Jessica Martinson/Amy Etzel (co-presented)*
- 4:20 Project Plan Updates & Annual Review | *Anita Sulaiman*
  - Project Plan Updates (See Action Plan Worksheet):
    - Goal #1: Create Awareness Campaign around stigma & bias
    - Goal #2: Identify behavioral health sub-topics:
      - *LGBTQIA+ Healthcare*
      - *Suicide Prevention*
    - Goal #3: Determine areas where tools & resources already developed by BREE Collaborative can be implemented
    - Goal #4: Promote training for providers that will address stigma & provider bias, particularly towards people within the target communities
  - Annual Review: Progress of workgroups.
    - Not an evaluation. Purpose is to check: Are we on course? What have we accomplished? Any goals missed? What tactics and activities to sunset or continue?

- Workgroup Chairs will present the reviews at the November 20 Steering Committee Meeting for discussion and feedback.
  - Discuss draft ASBW Year End Summary
- 4:50 Next Steps and Action Items

Next Meeting: [November 19, 4:00 - 5:00 PM](#)





# FOUNDATION FOR Health Care Quality

WASHINGTON PATIENT SAFETY COALITION

## Washington Patient Safety Coalition's *Addressing Stigma & Bias Workgroup*

### PURPOSE:

Partnering with our sister program, the BREE Collaborative, the Addressing Stigma & Bias (ASB) Workgroup was created to raise awareness of access issues faced by certain segments of the population in Washington state related to health insurance coverage & policies within the healthcare system that contribute to stigma and bias.

The workgroup will identify and address the barriers to access with a view to initiating a culture shift at the system level, improving patient safety, and reducing health disparities.

### Focus areas:

- LGBTQIA+ Healthcare
- Suicide Prevention

### GOALS:

1. *To create an awareness campaign on stigma and bias and how they impact access to healthcare.*
2. *To identify sub-topics under the behavioral health umbrella, e.g. suicide, that will form our target communities.*
3. *To determine areas where tools and resources already developed by the BREE Collaborative can be implemented.*
4. *To promote existing trainings for providers that will address stigma and provider bias, particularly towards people within the target communities.*

Target Completion: December 17, 2020.

### KEY STRATEGIES:

1. Leverage skills, background, and network of ASB Workgroup members, including WPSC & BREE staff.
2. Employ existing BREE Collaborative tools and resources.
3. Identify potential partners, their value and how best to engage them

### ACTION PLAN (October 2020)

Goal	Deliverable	To-Do/Decision	Status	Time Frame
<b>1) Create Awareness Campaign around stigma &amp; bias</b>	<ul style="list-style-type: none"> <li>- Webinar Series</li> <li>- Podcast</li> <li>- Blog Post</li> <li>- Flyers/shareable content pieces</li> <li>- Surveys post webinar</li> <li>- Sharing of materials with member organizations</li> </ul>	<ul style="list-style-type: none"> <li>- Finalize topics &amp; speakers for webinars &amp; podcast</li> <li>- Invite speakers to engage with group</li> <li>- Webinars: Recordings available – Jessica to share with group</li> <li>- Moderator for Nov. Panel discussion: Confirm Jessica</li> <li>- Safe Table idea: 25 – 30 ppl online. Confirm Roundtable format (Steve planning.) Qs: Topics? Invitees?</li> </ul>	<ul style="list-style-type: none"> <li>- AS Blog: Friday 5; posted on website. Promote through networks.</li> <li>- Oct. Webinar: 74 registrants. Final #?</li> <li>- Collaborate w EDI Centers for 3<sup>rd</sup> webinar: Panel discussion – WIP (Speaker names emailed to gp.)</li> <li>- Ginny to possibly write 2nd blog post: TBC</li> <li>- Patient for a podcast story: searching for interviewee (No response from Nov. spkrs. 1 pt indicated interest. SL to f/u.)</li> </ul>	<p><b>Blog Post:</b> August</p> <p><b>Webinars:</b> September 1<sup>st</sup>, October 9<sup>th</sup>, November 13<sup>th</sup></p> <p><b>Podcast: 2021 Q1?</b></p> <p><b>Safe Table:</b> December 10</p>
<b>2) Identify sub-topics and target communities</b>	<p>Sub-topics are:</p> <ul style="list-style-type: none"> <li>• LGBTQIA+</li> <li>• Suicide Prevention</li> </ul>	<ul style="list-style-type: none"> <li>- Work with Bree implementation on how we can assist in advancing their work on these topics</li> <li>- Promote existing webinars and materials</li> </ul>	<ul style="list-style-type: none"> <li>- Focus areas: <b>CONFIRMED</b></li> <li>- July – Aug. Deliverables: <b>COMPLETED</b></li> <li>- Workgroup to promote webinars Bree &amp; other orgs hosts on these topics: <b>ONGOING</b></li> </ul>	<b>2021:</b> Can reassess focus areas & target communities
<b>3) Determine areas where already developed BREE tools &amp; resources can be implemented</b>	<ul style="list-style-type: none"> <li>- List of BREE tools &amp; resources</li> <li>- Implementation</li> </ul>	<ul style="list-style-type: none"> <li>- Identify available tools &amp; resources</li> <li>- How to implement &amp; who to coordinate?</li> </ul>	<ul style="list-style-type: none"> <li>- LGBTQ report, recommendations &amp; checklist: Info sent to workgroup (On website?)</li> <li>- WSMA Toolkit: To be reviewed by BREE (Complementary? Yes.)</li> <li>- Assist Bree in creating a resource library online: SL/Alex to take over from Kinsey</li> </ul>	September - October
<b>4) Promote training to address stigma &amp; provider bias</b>	<ul style="list-style-type: none"> <li>- Provide organizations an opportunity to present at a WPSC steering committee</li> <li>- Promote training websites and information in newsletters and on website</li> </ul>	<ul style="list-style-type: none"> <li>- Connect with organizations that provide trainings</li> <li>- Identify trainings/organizations</li> <li>- How formally do we promote?</li> </ul>	<ul style="list-style-type: none"> <li>- Webinars: <b>2 COMPLETED</b></li> <li>- Promote through: i) Link to our website ii) Add to resource library [New] 11<sup>th</sup> Annual We Can Do Better Conference: SL will email info to Steering Committee</li> </ul>	September - December