



11:00 a.m. Project Planning Worksheet Review

Group

Tasks from May:

- Io to talk with SIDM workgroup to see if there is any research into or about the diagnostic pitfalls of virtual visits and what can be done to mitigate them.
 - Io sent some information – she could not be on the call
 - Randy sent articles as well
 - **Kinsey to Create Friday 5 with articles**
 - Not a lot of work; what there is/is not negative but to know the limitations
 - What can/can't you do with virtual visits?
 - Steve- thought we were going to do a webinar or something about telehealth
 - **Steve can pass out NQF guidelines that were referenced in an article – sent 6/17**
 - Who would we highlight for webinar?
 - Isn't there someone at UW doing research for telehealth?
 - John Scott- works with state legislature and UW
 - Webinar topic- *Diagnostic challenges and what can be done to mitigate that?*
 - **Chris Kim to make ask to John Scott**
 - **Ask-** Be part of a webinar discussing the diagnostic problems generated by telehealth
 - Maybe it is in interview format as opposed to a lecture presentation
 - Possibly get a panel of people together to discuss and answer questions
 - Also have patient perspective from someone who has gone through telemedicine appointments.
 - **Steve Lovell, Yanling Yu & Rex Johnson to ask around if anyone they know has gone through telemedicine appts who could participate in webinar panel**
 - **Randy to contact author from Mayo Clinic publication, maybe someone from SIDM as well**
 - **Steve to look into Jefferson Health**
 - Someone to draft up questions for panel beforehand- group to think on questions; Steve or Randy to moderate the webinar
 - Needing to get technology of telehealth functions available as well- how to get it running
 - Looking at October webinar date
- Kinsey & Steve to research the Patientsafetymovement.org and Washington Post Acute Long-term care website for potential content we can promote.
 - **WHCA- Steve to reach out to Elena to talk more about this**
 - Do Steve, Rex and Yanling do anything with LTC or just acute care?
 - They work with senior centers about how to communicate with providers
 - National patient safety organization and to improve long term safety during the pandemic

- Volunteer who interviewed patients at LTC facilities and is extremely knowledgeable
 - Yanling and Rex to email and see if she is interested in getting involved and can make the connection
- State had promised to do the test for all residents and healthcare workers at LTC facilities, but could not reach the goal
- Kinsey to create account with Patient Safety Movement and dig into resources that we potentially have access to

- Set up meeting with RLDatix to discuss integrating diagnostic error categories into their risk management software. Coordinate with SIDM.

RLDatix Meeting held. RLDatix agreed in principal and will schedule a follow-up meeting.

- Would be nice to be able to track these in organized way and know where efforts are needed
- Randy and Steve had call; he was excited about creating standard template in diagnostic software
- Randy will try to pursue SIDM to see if anyone there was partnering with RLDatix to come up with national standard
 - SIDM is excited about this; want to tie in AHRQ and CMS- both doing work in this space already
 - SIDM to touch base with contacts at those organizations and see if we can move this forward with them
 - Follow up phone call to circle back
 - Really excited because this is a way to standardize national diagnostics reporting
 - This would be something really tangible that we work in
 - Classification and measurement is really hard to do and something that is needed- this would be a huge step forward
 - Yanling on AHRQ national advisory council- would be happy to help communicate issue at meeting and help get them involved
 - SIDM to circle back with Randy once they have talked to AHRQ And CMS and then determine next steps of work

- Begin thinking about what we can possibly offer as far as educational content for the Fall (reconnect with KP regarding Surenet?)

Coordinating with WSHA. Their patient safety committee is interested in doing a webinar with Kaiser.

Meeting schedule with WSHA to discuss coordinating.

- Email from Ron Loo and they sound interested in pulling something together for the Fall
- WSHA is getting active in diagnostic space and there is a telephone call scheduled to determine how to collaborate better in this space
- Would be nice to have WSHA promote this webinar with their membership base if we are hosting it
 - Is Surenet something that other organizations can implement- or can they model it after Surenet?
 - Does Kaiser charge fees to modify their model?
 - That would be part of webinar- asking what they did with EPIC in the background
 - Combo of IT tools and staffing
 - It's a shame if it couldn't be replicated or shared

11:50 a.m. Next steps

Randy Moseley

Date/Time for next meeting- July 17 at 11 AM