



Charter

Project Name:	Improving the Diagnostic Process
Chair Person:	Randy Moseley
Committee Members:	Steve Lovell, Randy Moseley, Yanling Yu, Io Dolka, Rex Johnson, Tonya Niverson, Tina Seery
Purpose:	<p>Develop a toolkit of tools and resources around best practices. Promote collaborative diagnosis (including patient/family) Work to promote Shared Decision Making. Work to promote collaborative diagnosis and beyond that, help patients understand how best to prepare for visits and collaborate and engage with their providers.</p>
Performance Gap:	<p>Disparity found between current situation and intended situation</p> <ul style="list-style-type: none">• Measuring diagnostic error is a challenge.• Trying to find what is missed and root cause of missing



Project Definition	
Goals/Aim:	<p><i>What are we trying to accomplish? Make sure your goal is- Specific, Measurable, Achievable, Relevant, Time-bound</i></p> <p><i>We will work with SIDM and RL Datex to determine how we can implement existing tools into our member organizations by December 2020.</i></p> <p>We will partner with Kaiser Permanente to education our members on their SURENet program and the benefits of use; resulting in a webinar series in 2020.</p>
Scope:	<p><i>Please indicate the work you see as being included in the project and the work you see as being outside of this project.</i></p> <p><i>Inside Scope:</i> <i>Convene group conversations around data and reporting</i> <i>Disseminate information around best practices</i> <i>Present existing information</i></p> <p><i>Outside Scope:</i> <i>Create new reports</i></p>
Process:	<p><i>Think about what activities, decisions and actions will need to be taken from the first meeting on to reach the project goal. Also think about who will need to own those actions and how they will be accomplished</i></p> <ul style="list-style-type: none"> • <i>Determine the tools from SIDM that our organizations would use</i> • <i>Create a plan to implement these tools in member organizations</i> • <i>Find person in member organizations who will be our point person</i>



	<ul style="list-style-type: none">• <i>Begin implementation process</i>
Deliverables:	<p><i>What will this group produce based on stated goals and scope?</i></p> <ul style="list-style-type: none">• Educational Webinars with KP about SureNet• Blog Post Topics• Document to Determine Improvements in Reporting• Partner with WSHA on Safe Tables?• Implementation Plan for tool adoption• Creation of standard diagnostic error set for major error reporting software systems