



**FOUNDATION FOR
Health Care Quality**

**Washington
PATIENT SAFETY COALITION**

Diagnostic Workgroup

Monday, August 10, 2020

11:00-12:00 p.m.

Video in: <https://zoom.us/j/992827168>

Phone in: 346-248-7799 Meeting ID: 992 827 168

Issues: Call Steve Levy 954-540-3860

Meeting Agenda:

Workplan Review

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| 11:00 a.m. | Update: Diagnostic Taxonomy for adverse event reporting
Progress with RLDatix, SIDM, NQF, AHRQ | Randy Moseley |
| 11:10 a.m. | Update: Implementing 5 tools from SIDM that our organizations would use
This activity is on hold. | Randy Moseley |
| 11:15 a.m. | Discussion: Develop a diagnostic educational program <ol style="list-style-type: none">1. Discuss progress on educational program with WSHA & Kaiser Permanente.<ol style="list-style-type: none">a. <i>Update</i>b. <i>Determine topic priorities and discuss content</i>c. <i>Determine plan, promotion, etc.</i>2. <i>Discuss diagnosis safety in telemedicine</i><ol style="list-style-type: none">a. <i>Update on speakers - Steve</i> | Group |
| 11:40 a.m. | Discussion: Patient visit prep tools <ol style="list-style-type: none">1. Where do we go with this?2. Plan | Group |
| 11:50 a.m. | Next steps | Randy Moseley |



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WASHINGTON PATIENT SAFETY COALITION

Washington Patient Safety Coalition's
Improving the Diagnostic Process
August 2020

PURPOSE: Develop a toolkit of tools and resources around best practices. Promote collaborative diagnosis (including patient/family) Work to promote Shared Decision Making. Work to promote collaborative diagnosis and beyond that, help patients understand how best to prepare for visits and collaborate and engage with their providers.

GOALS:

We will work with SIDM and RLDatex to determine how we can implement existing tools into our member organizations by December 2020.

We will partner with Kaiser Permanente to education our members on their SURENet program and the benefits of use; resulting in a webinar series in 2020.

This group will work to accomplish their goals through the following strategies:

KEY STRATEGIES:

1. Develop a focus through collaboration & evidence-base
2. Promote collaborative diagnosis (including patient/family)

Tactics	Activities & Actions	Measure of Success	To-Do	Updates
Create a standard diagnostic error taxonomy for reporting	<ul style="list-style-type: none"> Engage software vendors to adopt taxonomy Enlist SIDM for support 	<ul style="list-style-type: none"> # vendors incorporating taxonomy Creation of standard taxonomy by December 2020 	<ul style="list-style-type: none"> Set up meeting with RLDatix to discuss integrating diagnostic error categories into their risk management software. Coordinate with SIDM, Nat Quality Forum and Agency for Healthcare Research & Quality. 	<ul style="list-style-type: none"> AHRO meeting week of 8/3
Implement diagnostic tool in member organizations	<ul style="list-style-type: none"> Determine the 5 tools from SIDM that our organizations would use Create Implementation Plan Determine the correct person from each organization to implement the tool 	<ul style="list-style-type: none"> # of member organizations have implemented one new diagnostic tool 	<ul style="list-style-type: none"> This activity on hold 	
Collaborate with WSHA to reach the largest audience on diagnostic educational programs	<ul style="list-style-type: none"> Webinar Series with KP Panelist Webinar on telehealth 	<ul style="list-style-type: none"> # attendees 	<ul style="list-style-type: none"> Call with KP, WPSC & WSHA to determine partnership on webinar series Set up Meeting between WPSC and WSHA to discuss webinar topics and logistics Begin planning and promoting webinar lo to give update on panelists 	<ul style="list-style-type: none"> Scheduling meeting between WPSC and WSHA to discuss webinar topics and logistics for week of 8/10
Patient visit prep tools	<ul style="list-style-type: none"> Review and determine existing prep tools for 	<ul style="list-style-type: none"> 		