FOUNDATION FOR Health Care Quality
Washington
PATIENT SAFETY COALITION

Diagnostic Workgroup

Monday, Sept 14, 2020
11:00-12:00 p.m.

Video in:
https://us02web.zoom.us/j/992827168?pwd=dWZUZjVvR3RCUFIqN2F3MjZ5SXIWZz09
Password 98104

Phone in: 346-248-7799 Meeting ID: 992 827 168

Issues: Call Steve Levy 954-540-3860

Meeting Agenda:

11:00 a.m.	**MedStar Health, project to test two diagnostic tools to help office-based clinicians and their staff reduce diagnostic error.**	**Marty Hatlie** **Kelly Smith**
	Marty will discuss and answer questions about the project supported by the Agency for Healthcare Research and Quality (AHRQ) to test two basic tools that are designed to help office-based clinicians and their staff reduce diagnostic error. *See email sent 8/31 "Opportunity to pilot simple diagnostic safety tools in ambulatory settings"*	
Workplan Review		
11:20 a.m.	**Diagnostic Taxonomy for adverse event reporting** Progress with RLDatix, SIDM, NQF, AHRQ	**Randy Moseley**
11:30 a.m.	**Develop a diagnostic educational program** Discuss progress on educational program with WSHA & Kaiser Permanente.	**Group**
11:40 a.m.	**Voice of patient: A patient's experience in telemedicine** 1. We will hear from a patient who has experienced a telemedicine visit 2. Scheduling a panel discussion on preventing diagnostic errors in telemedicine	**Linda**
11:55 a.m.	**Next steps**	**Randy Moseley**

PURPOSE: Develop a toolkit of tools and resources around best practices. Promote collaborative diagnosis (including patient/family) Work to promote Shared Decision Making. Work to promote collaborative diagnosis and beyond that, help patients understand how best to prepare for visits and collaborate and engage with their providers.

GOALS:

We will work with SIDM and RLDatex to determine how we can implement existing tools into our member organizations by December 2020.

We will partner with Kaiser Permanente to education our members on their SURENet program and the benefits of use; resulting in a webinar series in 2020.

This group will work to accomplish their goals through the following strategies:

KEY STRATEGIES:

1. Develop a focus through collaboration & evidence-base
2. Promote collaborative diagnosis (including patient/family)

Tactics	Activities & Actions	Measure of Success	To-Do	Updates
Create a standard diagnostic error taxonomy for reporting	• Engage software vendors to adopt taxonomy • Enlist SIDM for support	• # vendors incorporating taxonomy • Creation of standard taxonomy by December 2020	• WPSC to pass along AHRQ draft measurement considerations in Sept/Oct. for public comment • Follow Up conversation once draft has been released	• See August Minutes for NQF Reducing Diagnostic Error: Measurement Considerations weblink • Randy to Send AHRQ Link • Conversation with SIDM on this topic is ongoing
Implement diagnostic tool in member organizations	• Determine the 5 tools from SIDM that our organizations would use • Create Implementation Plan • Determine the correct person from each organization to implement the tool	• # of member organizations have implemented one new diagnostic tool	• This activity on hold	
Collaborate with WSHA to reach the largest audience on diagnostic educational programs	• Webinar Series with KP • Panelist Webinar on telehealth	• # attendees • Post Webinar Survey	• WPSC to set follow up call, including Karen Birmingham with KP, WPSA & WSHA • WPSC & WSHA to co-brand & promote webinar series • WSHA to make sure they are not duplicating work through their organization	• Webinar topics: Surenet system, shared experience for provider education and a patient component • Telemedicine will be stand alone webinar
Patient visit prep tools	• Review and determine existing prep tools for patients		• Inquire on status with KP during call	