

# Did you know...

**1 in 3** patients experience a diagnostic error first-hand.<sup>1</sup>



**33%**

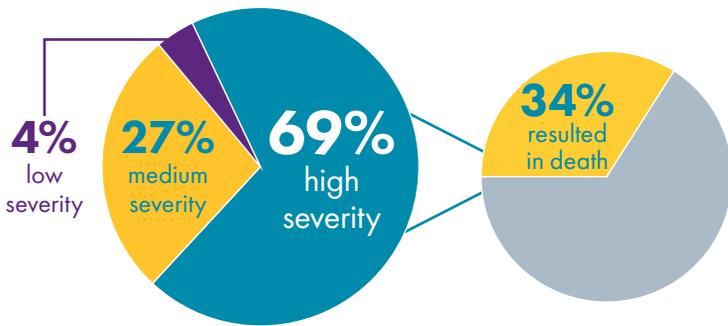
of all diagnostic-related malpractice cases have

**1+**

**communications**

breakdowns.<sup>2</sup>

Of diagnostic-related malpractice cases...<sup>3</sup>



**Diagnostic-related communication failures occur across all settings.**<sup>4</sup>

Outpatient

**55%**



Emergency Department

**23%**



Inpatient

**22%**



Inappropriate testing, wrong treatments & malpractice lawsuits result in expenses over **\$100 billion per year.**<sup>5</sup>



**Use TeamSTEPPS<sup>®</sup> to improve communication among providers related to diagnosis.**



Module 1: Introduction



Module 2: Team Structure



Module 3: Communications



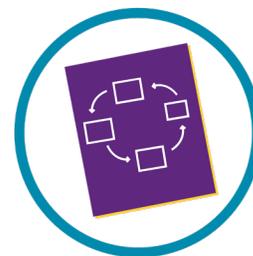
Module 4: Leadership



Module 5: Situation Monitoring



Module 6: Mutual Support



Module 7: Pulling it All Together

1- XXXXXX.  
2- XXXXXXX.  
3- XXXXXX  
4- XXXXXX  
5- XXXXXX