



**FOUNDATION FOR
Health Care Quality**

**Washington
PATIENT SAFETY COALITION**

Diagnostic Workgroup

Monday, Nov 9, 2020

Noon-1 p.m.

Video in:

<https://us02web.zoom.us/j/992827168?pwd=dWZUZjVvR3RCUFIqN2F3MjZ5SXIWZz09>

Password 98104

Phone in: 346-248-7799 Meeting ID: 992 827 168

Issues: Call Steve Levy 954-540-3860

Meeting Agenda:

12:00 **Workplan update and annual review**
p.m.

Randy Moseley

Each year the workgroups do an annual review of their progress. It is not an evaluation, rather it is a “are we on course?” What have we accomplished and what not? What tactics and activities should we sunset or continue? We will present our review at the November 20 steering committee meeting for discussion and feedback.

11:55 **Next steps**
a.m.

Randy Moseley

PURPOSE: Develop a toolkit of tools and resources around best practices. Promote collaborative diagnosis (including patient/family) Work to promote Shared Decision Making. Work to promote collaborative diagnosis and beyond that, help patients understand how best to prepare for visits and collaborate and engage with their providers.

GOALS:

We will work with SIDM and RLDatex to determine how we can implement existing tools into our member organizations by December 2020.

We will partner with Kaiser Permanente to education our members on their SURENet program and the benefits of use; resulting in a webinar series in 2020.

Tactics	Activities & Actions	Measure of Success	To-Do	Updates
1. Create a standard diagnostic error taxonomy for reporting	<ul style="list-style-type: none"> Engage software vendors to adopt taxonomy Enlist SIDM for support 	<ul style="list-style-type: none"> # vendors incorporating taxonomy Creation of standard taxonomy by December 2020 	<ul style="list-style-type: none"> WPSC to pass along AHRQ draft measurement considerations in Sept/Oct. for public comment Follow Up conversation once draft has been released 	<ul style="list-style-type: none"> See August Minutes for NQF Reducing Diagnostic Error: Measurement Considerations weblink Randy to Send AHRQ Link Conversation with SIDM on this topic is ongoing
2. Implement diagnostic tool in member organizations This Tactic is on hold	<ul style="list-style-type: none"> Determine the 5 tools from SIDM that our organizations would use Create Implementation Plan 	<ul style="list-style-type: none"> # of member organizations have implemented one new diagnostic tool 	<ul style="list-style-type: none"> This activity on hold 	

	<ul style="list-style-type: none"> Determine the correct person from each organization to implement the tool 			
3. Collaborate with WSHA to reach the largest audience on diagnostic educational programs	<ul style="list-style-type: none"> Webinar Series with KP Panelist Webinar on telehealth 	<ul style="list-style-type: none"> # attendees Post Webinar Survey 	<ol style="list-style-type: none"> WPSC to set follow up call, including Karen Birmingham with KP, WPSA & WSHA WPSC & WSHA to co-brand & promote webinar series WSHA to make sure they are not duplicating work through their organization 	<p>1. Tentative educational curriculum is as follows:</p> <ul style="list-style-type: none"> Jan 2021 – Awareness campaign which includes and introduction to the provider educational series February early in the month - SureNet What is this program and why is it important to Diagnostic Improvement Feb end or early March - SureNet – What work was chosen and how it optimized the outcomes for patients and supports the clinical decision maker? March - Patient engagement with the diagnostic process - how to prepare for a visit, procedures, hospitalization. <ol style="list-style-type: none"> In process Done
4. Research and promote patient visit prep tools	<ul style="list-style-type: none"> Review and determine existing prep tools for patients 		<ul style="list-style-type: none"> Inquire on status with KP during call 	