



Thursday, June 11, 2020
Noon-1:00 p.m.

Preferred: Use your PC to video in: <https://zoom.us/j/976016971>

To participate by phone: 646 558 8656, ID# 976 016 971

Issues: Call Steve Levy 954-540-3860

Meeting Agenda:

12:00 p.m. Updates Steve Levy, WPSC
Welcome

12:10 p.m. Special guest presentation and discussion: Martin Hatlie
Using Patient and Family Advisory Councils in a Post-Covid World
This interactive session will examine emerging issues and concerns PFACs are addressing now. We'll explore innovative ways PFACs are being used by healthcare organizations to respond to the Covid 19 pandemic, adapt to real time changed circumstances, and shape the future of patient and family engagement. Issues we will explore include Communication and decision-making at a distance, Advanced Directives, Palliative Care and Telehealth among others. Resources for both providers and family caregivers will be shared.

About Martin J Hatlie, JD

Marty Hatlie is President & CEO for Project Patient Care, a Chicago-based safety and quality improvement coalition dedicated to using the voice of the patient to improve care. He also serves as Co-Director of the MedStar Institute for Quality & Safety, which integrates open and honest communication strategies, patient and family engagement, research and high reliability organization methods into quality and safety improvement. He is active in federal health system transformation work as a consultant on several projects funded by Centers for Medicare and Medicaid Services, Agency for Healthcare Research & Quality, and the Patient Centered Outcomes Research Institute.

12:50 p.m. July 9th meeting Group
The group will determine presenters.