



**FOUNDATION FOR  
Health Care Quality**

**Washington  
PATIENT SAFETY COALITION**

**Diagnostic Workgroup**

**Monday, Jan 11, 2021**

**11am -Noon**

**Agenda**

**Video in:**

**<https://us02web.zoom.us/j/992827168?pwd=dWZUZjVvR3RCUFIqN2F3MjZ5SXIWZz09>**

**Password 98104**

**Phone in: 346-248-7799 Meeting ID: 992 827 168**

**Issues: Call Steve Levy 954-540-3860**

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**Meeting Agenda:**

**11:00 a.m. Welcome Randy Moseley**

**11:10 a.m. Presentation: MedStar Health's Diagnostic Safety Capacity Building Bryan Buckley**

MedStar Health was awarded a contract to support the AHRQ in developing capacity related to understanding and improving diagnostic safety. The project will engage subject matter experts from across the country to help develop new approaches and resources to improve diagnostic safety. Select resources will include a TeamSTEPPS® module to enhance communication among providers related to diagnosis, a resource to engage patients and families in the diagnostic process, and tools to guide clinicians and frontline quality and safety professionals in their diagnostic improvement efforts.

**11:30 a.m. Workplan review/update Randy Moseley**

**PURPOSE:** Develop a toolkit of tools and resources around best practices. Promote collaborative diagnosis (including patient/family) Work to promote Shared Decision Making. Work to promote collaborative diagnosis and beyond that, help patients understand how best to prepare for visits and collaborate and engage with their providers.

**GOALS:**

*We will work with SIDM and RLDatex to determine how we can implement existing tools into our member organizations by December 2020.*

We will partner with Kaiser Permanente to education our members on their SURENet program and the benefits of use; resulting in a webinar series in 2020.

Goals	Activities & Actions	Measure of Success	To-Do	Updates
1. Create a standard diagnostic error taxonomy for reporting	<ol style="list-style-type: none"> <li>Collaborate with AHRQ, SIDM and other organizations to test taxonomy in WA state</li> <li>Engage software vendors to adopt taxonomy</li> </ol>	<ol style="list-style-type: none"> <li>Creation of standard taxonomy by June 2021#</li> <li>vendors incorporating taxonomy</li> </ol>	<ul style="list-style-type: none"> <li>Reach out to RLDatix with updates</li> <li>Schedule Baylor webinar</li> </ul>	<ul style="list-style-type: none"> <li>RLDatix still interested as of 12/7.</li> <li>Baylor has group working on an AHRQ grant to develop standardized diagnostic measurement format. Will be doing webinars for us. Have update call 1/13.</li> </ul>
<ul style="list-style-type: none"> <li>Collaborate with WSHA to reach the largest audience on diagnostic</li> </ul>	<ol style="list-style-type: none"> <li>Invite WSHA and WSMA to co-sponsor educational Series</li> <li>Host panel webinar on telehealth and diagnosis</li> </ol>	<ul style="list-style-type: none"> <li>WSHA and WSMA agree to co-sponsor</li> <li># attendees to educational offerings</li> </ul>	<ol style="list-style-type: none"> <li>WPSC to set follow up call, including Karen Birmingham with KP, WPSA &amp; WSHA</li> <li>WPSC &amp; WSHA to co-brand &amp; promote webinar series</li> </ol>	<ol style="list-style-type: none"> <li>KP agreed to do educational series which will include: <ul style="list-style-type: none"> <li>Awareness campaign which includes and</li> </ul> </li> </ol>

<p>educational programs</p>	<p>3. Seek out other collaborators for educational material</p>	<ul style="list-style-type: none"> <li>• High marks on evaluations by attendees</li> </ul>	<p>3. WSHA to make sure they are not duplicating work through their organization</p>	<p>introduction to the provider educational series</p> <ul style="list-style-type: none"> <li>• Sure NET What is this program and why is it important to Diagnostic Improvement and What work was chosen and how it optimized the outcomes for patients and supports the clinical decision maker?</li> <li>• Patient engagement with the diagnostic process - how to prepare for a visit, procedures, hospitalization.</li> </ul> <p>WSMA/ WSHA CMO Advisory group has adopted Diagnostic Error work as their new call to action.</p> <p>2. Crystal Wong, M.D. Assistant director of UW Medicine digital health was interviewed by lo Dolka for a podcast Jan 5. Will be posted in next 3 weeks.</p>
<p>3. Research and promote better patient and provider relationships</p>	<p>1. Review and determine existing prep tools for patients</p>	<ul style="list-style-type: none"> <li>• Number of tools</li> <li>• Availability of tools and resources on WPSC website</li> </ul>	<p>1. Steve will follow up with Marty Hatlie on AHRQ project.</p>	<p>1. WPSC member website has been redesigned and ready by</p>

	<ol style="list-style-type: none"> <li>2. Review and determine existing prep tools for providers</li> <li>3. Post tools on WPSC website</li> <li>4. Determine provider role</li> </ol>	<ul style="list-style-type: none"> <li>• Number of views of website</li> </ul>	<ol style="list-style-type: none"> <li>2. Karen Brigham will research patient/ provider partnerships.</li> <li>3. Develop WPSC website to host tools.</li> </ol>	<p>1/22. Will have all materials, meeting info and resources.</p> <ol style="list-style-type: none"> <li>2. KP's how to prepare for a visit, procedures, hospitalization tool kit will be available for WPSC &amp; public in 2021.</li> </ol>
<ol style="list-style-type: none"> <li>4. Implement provider diagnostic tools in member organizations</li> </ol>	<ol style="list-style-type: none"> <li>1. Determine the 5 tools from SIDM that our organizations would use</li> <li>2. Create Implementation Plan</li> <li>3. Determine the correct person from each organization to implement the tool</li> </ol>	<ol style="list-style-type: none"> <li>1. # of member organizations have implemented one new diagnostic tool</li> </ol>		<ul style="list-style-type: none"> <li>• This activity on hold</li> </ul>