

# Diagnostic Error Measurement Resource

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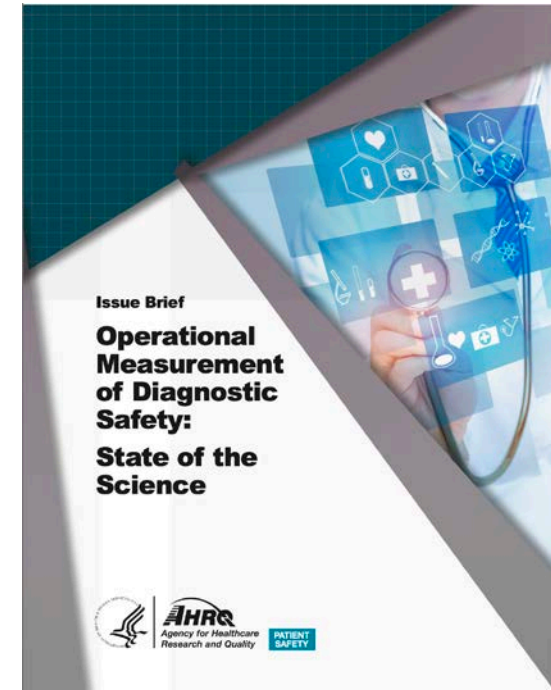
**Figure 1. Characteristics of Diagnostic Safety Measurement and Monitoring in High Reliability Organizations**



Adapted from Vincent C, Burnett S, and Carthey J, *BMJ Quality and Safety* 2014; 23:670-77.

# Background

- AHRQ contract awarded to MedStar and Baylor College of Medicine
- Work completed to date:
  - *Organizational Measurement of Diagnostic Safety: State of the Science*
  - Environmental scan of existing resources to support measurement of diagnostic safety
- Current project: Create and field test a succinct, practical resource to translate measurement research and principles into real-world guidance



“What do I need to do tomorrow?”

# Measurement Strategies



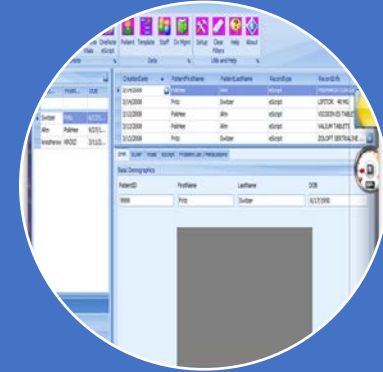
## Strategy A: Use Data Collected from Operations

- Further review of events captured in existing processes such as peer review, malpractice claims, risk management, morbidity and mortality conferences



## Strategy B: Review of Solicited Reports

- Diagnostic safety concerns could be solicited from clinicians or patients
- Strategies to reinforce reporting behavior and minimize burden



## Strategy C: EHR-enhanced Record Review

- Queries to identify sets of records of patients at higher risk for diagnostic error
- E-triggers

**Cross-cutting tools for reviewing cases and communicating learning & feedback**

## Core Team

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