



**FOUNDATION FOR
Health Care Quality**

**Washington
PATIENT SAFETY COALITION**

**Psychological Safety Workgroup
Friday March 5, 2021
Minutes**

To-do review

- Review and modify draft interview questionnaire guide for phone survey.
Sent by Steve 2/19.
- Create a Google signup spreadsheet for hospital phone calls.

Posted at:

https://docs.google.com/spreadsheets/d/1weAH7chktsBK1w9XISwdkRrncdl_82OEAwxu92ydbxA/edit?usp=sharing

- Sign-up for 2-3 hospitals on Google spreadsheet for hospital phone calls.
- Group to continue to present the project to your PFAC's.

Interview questionnaire for healthcare institution calls

Reviewed questions and finalized. Questionnaire attached.

Discuss call process

Work group members signed up. Steve will update sheet and distribute.

- Timeline

Calls to be made through May 31.

Discussed different approaches health systems use to encourage

Gloria Brigham provided link to WA DoH Comparison of state and CMS Patient Rights Guidelines

<https://www.doh.wa.gov/Portals/1/Documents/Pubs/655009.pdf>