

**18<sup>TH</sup> ANNUAL NORTHWEST PATIENT SAFETY CONFERENCE**  
**DAY 1 – WEDNESDAY, OCTOBER 6, 2021**

**Morning - October 6th**

**Morning Keynote**

8:00 – 9:00	<p><b>Opening Remarks</b>   Cat Mazzawy, WPSC Steering Committee Chair</p> <p><b>Just Culture and Safety Differently</b>            Dr. Dekker will present this year's keynote session on how to think about healthcare safety not by creating more policies and rules that see people as a problem to control with compliance pressure and retributive responses, but as intrinsically motivated colleagues who bring and cultivate the native resilience and inherent capacities to create safety under highly variable and challenging conditions.  <b>Sidney Dekker, PhD</b>  <b>(Griffith University, Safety Science Innovation Lab)</b></p>
9:00 – 9:10	<b>Break for poster viewing, vendor engagement, and networking</b>

**Breakout Sessions A**

9:10 – 10:00	<p><b>1. Diversity, Equity and Inclusion in Leadership</b>            Hear from Washington-state healthcare professionals working to develop a diverse workforce and the relationship to improved outcomes.   <b>Jesus Hernandez, MPA, Janet Sternberg, DHA, MS, Susan Stacey, MBA</b></p>	<p><b>2. Building Trust, Building Collaboration</b>            Join five patient advocates and healthcare providers to discuss strategies for building trust and collaboration to reduce the incidence of adverse events.   <b>Yanling Yu, Ph.D., Rex Johnson, MS, Erin Blakeney, PhD, RN, Maureen Barbara Jackson, PhD, Ilene Corina, BCPA</b></p>	<p><b>3. Making Diagnostic Excellence a Priority</b>            Gain an understanding of frameworks and action steps clinicians and health systems can take to reduce harm related to errors of diagnosis.   <b>Hardeep Singh, MD</b></p>
10:00 – 10:10	<b>Transition Break</b>		

**Breakout Sessions B**

10:10 – 11:00	<p><b>1. Establishing the Structure for Patient Safety</b>            Swedish Health Services share their journey implementing structures and processes to support timely and effective event response to reduce preventable harm.   <b>Sarah Hipps, MD Valerie Lytle, RN, CPPS</b></p>	<p><b>2. Partnering With Patients Following Harm</b>            This workshop on Communication and Resolution Programs (CRPs) will discuss how collaboration with patients who have been harmed can overcome implementation barriers.   <b>Tom Gallagher, MD Dahlia Mak</b></p>	<p><b>3. Turning on a Dime: A Shot in the Arm for Pandemic Response</b>            This presentation will provide best practices and practical application tips for maintaining resilience while building on existing capacity and organizational infrastructure during a pandemic.   <b>Susan Gidding, MHS, RN, RRT</b></p>
11:00 – 11:10	<b>Transition Break</b>		

**Afternoon - October 6th**

**Afternoon Keynote**

11:10 – 12:10	<p><b>Shared Decision Making: One Real Way to Create Collaboration and Safety</b>            Learn why patients, in conjunction with their health care provider, need to have the best available evidence in health care to make and feel comfortable with decisions for their health.   <b>James McCormack, BSc, PharmD</b>  <b>(The University of British Columbia)</b></p>
12:10 – 12:15	<b>Closing Remarks</b>   Steve Levy, WPSC Executive Director

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**DAY 2 – THURSDAY, OCTOBER 6, 2021**

**Morning - October 7th**

**Morning Keynote**

8:00 – 9:00	<p><b>Opening Remarks</b>   Cat Mazzawy, WPSC Steering Committee Chair</p> <p><b>Equity, Ethics, and Patient Safety</b>            Kimberly Mutcherson's scholarly work is at the intersection of family law, health law, and bioethics. During this presentation, Dean Mutcherson will examine equity and ethics in a patient safety context.</p> <p><b>Kimberly Mutcherson, JD</b>  <b>(Dean and Law Professor, Rutgers University)</b></p>
9:00 – 9:10	<b>Break for poster viewing, vendor engagement, and networking</b>

**Breakout Sessions A**

9:10 – 10:00	<p><b>1. Equipping Health Care for Equity</b>            Dive into implementation research for equity-oriented healthcare (EOHC) in primary care and emergency care.</p> <p><b>Annette Browne, PhD, RN, FCAHS</b>  <b>Colleen Varcoe, PhD, RN</b></p>	<p><b>2. Making Care Safer with Open Notes</b>            Learn about how OpenNotes can improve access to electronic health records, engage patients, and improve health care quality.</p> <p><b>Liz Salmi</b>  <b>Catherine DesRosches, DrPH</b></p>	<p><b>3. Staffing for Patient Safety</b>            Explore how staffing policies impact patient safety, including labor substitution and evidence for the use of staffing tools to guide flexible deployment</p> <p><b>Peter Griffiths, PhD</b></p>
10:00 – 10:10	<b>Transition Break</b>		

**Breakout Sessions B**

10:10 – 11:00	<p><b>1. Infection Outbreaks – Patients are Essential for Effective Surveillance</b>            Review the Framework for Healthcare-Associated Infection Outbreak Notification with a focus on remaining gaps in transparency.</p> <p><b>Lisa McGiffert</b></p>	<p><b>2. Offsetting the Risk of Medical PTSD</b>            Learn what medical PTSD is, how it affects patients, and how hospitals can do their best to lower the risk of medical PTSD by asking questions, concise communication, and trauma-informed care.</p> <p><b>Emily Parks</b></p>	<p><b>3. TakeCharge: Five Steps to Safer Healthcare</b> Become an active member of the health care team through five simple steps! In addition, learn how to bring the easy-to-implement TakeCharge Campaign at your institution.</p> <p><b>Ilene Corina, BSPCA</b></p>
11:00 – 11:10	<b>Transition Break</b>		

**Afternoon - October 7th**

**Afternoon Keynote**

11:10 – 12:10	<p><b>Ethics of Patient Safety</b>            Vigilance, mindfulness, compliance, and humility are the four pillars of the ethics of patient safety. Learn more about how family members, patients, and health professionals can uphold these characteristics to improve patient safety.</p> <p><b>John Banja, PhD</b>  <b>(Professor and Medical Ethicist, Emory University)</b></p>
12:10 – 12:30	<b>Closing Remarks</b>   Steve Levy, WPSC Executive Director