

**Notice of Continuing Education – 18233**

19<sup>th</sup> Annual Northwest Patient Safety

October 18 – 19, 2022

7:45 AM – 1:00 PM

[Conference Website](#)

**Approval active:** October 18, 2022-October 19, 2024 (expiration date)

**Approval Statement:** The 2022 Northwest Patient Safety Conference is approved for a total of 11.5 General CEs and 2.5 Ethics CEs by the Patient Advocate Certification Board to satisfy the requirements for Board Certified Patient Advocates (BCPA). Program Approval Code 18233.

**Revised 10/7/2022 – 10.5 General CEs and 2.5 Ethics**

**Conference Objectives:**

- Learn how to incorporate social determinants of health into our conception of injury prevention.
- Identify how patient advocates can be the catalyst to revitalizing patient safety.
- Describe the importance of the Patient’s voice to improve Safety and the Key Benefits of Person and Family Engagement.
- Learn about the CMS National Quality Strategy that focuses on a person-centric approach from birth to death as individuals journey across the continuum of care.
- Understand the structural, legislative and systemic barriers to promoting learning and healing after healthcare harm.
- Describe the principles of restorative approaches and how they might be applied to complaint management and dispute resolution
- Discuss the hazards posed by medical errors present in clinical records and strategies to improve patient and provider communication through electronic medical records
- Outline approaches (systems-based, team-based, and individual-based) that improve healthcare professional well-being.
- Define the diagnostic team and discuss barriers to effective teamwork and how to overcome them.
- Learn the attributes and limitations of shared decision-making and understand the essentials of probability-based, shared decision making.
- Learn about Patient Ergonomics – the science and design of patient work – is an approach used to design safer systems by attending to the co-production work done by patients and care partners.

**Approved Program Content:**

Activity		CE Credits Requested
18233.1	There Are No Accidents	1
18233.2A	Transformative Change in British Columbia: Advancing Cultural Safety and Relationship Based Approaches to Healing	1

18233.2B	Artificial Intelligence in Healthcare: Reckoning with Errors in Medical Records	1
18233.2C	Survey Results to Tangible Actions: Maximizing Impact of the Culture of Safety Survey	1
18233.3A	Safe and Well: Utilizing Evidence-Based Strategies to Promote Health Professional Well-Being and Patient Safety	1
18233.3B	Improving Diagnostic Capacity: It takes a Team, Tools, and Tenacity	1
18233.3C	Restorative Practices: Enhancing healing and learning after healthcare harm	1
18233.4-ETH	Lessons Learned from Dr. Death	1.5 Ethics
18233.5	Who killed patient safety?	1
18233.6	Engaging Patients and Families in Quality and Safety: A deep, transparent partnership	1
18233.7A	Patient Ergonomics – the science of patient work – and how to design systems to improve safety by accommodating the work of patients and care partners.	1
18233.7B-ETH	From Informed Consent to Probability Based, Shared Decision-Making	1 Ethics
18233.8	The 2022 CMS Quality Strategy and CMS Levers of Safety	1