



FOUNDATION FOR Health Care Quality

SURGICAL CARE OUTCOMES
ASSESSMENT PROGRAM (SCOAP)

Spine COAP Data Abstractors' Teleconference Meeting Minutes

Thursday, March 14th, 2019

11:30 AM - 12:00 PM

Call in #: 1-866-951-1151, Access Code: 1387506#

Introductions/Roll Call:

James Applewhite (Valley)

Karin Bussard (Sacred Heart)

Don Crevie (Swedish)

Linda Duchscherer (Valley Medical)

Virginia Harris (Multicare)

Paula Nichols (Confluence)

Vickie Kolios-Morris (FHCQ)

Randi Littlejohn (VMMC)

Renee Rahne (Confluence)

Alison Roberts (Harborview)

Wendy Schrempp (Evergreen)

Robert Sherwood (Virginia Mason
Memorial)

Nell Shonnard (BenchMarket Medical)

Daryl Tanango (BenchMarket Medical)

Paula Tillman (Capital Medical)

Rachel Ward (FHCQ)

Jeanette Yang (SORCE)

Announcements and Updates:

1. Please be sure to clear your cache so as to 'reset' your view whenever necessary (sometimes you'll see a light blue banner at the top asking you to do so). Directions on how to clear your cache on Google Chrome browser, as follows:
 - 1) On **your** computer, open **Chrome**.
 - 2) At **the** top right, click More (or there may be just 3 dots, one on top of the other) .
 - 3) Click "More tools" then "**Clear** browsing data".
 - 4) Next to "Cookies and other site data" and "**Cached** images and files," check **the** boxes.
 - 5) Click **Clear** data.

1. Data

- a. HELP DESK: Armus Support sent all users notice on Monday, 1/8 regarding their new ZenDesk Help ticketing system. The Armus Support email will be retired (it should redirect those that try to send email to it). If you need help with set up for the ticketing system, please reach out to Vickie and Rachel.
- b. User Access will now be handled at FHCQ for all clinical quality programs (COAP, OB COAP, SCOAP and Spine COAP) for all data entry, view access, and reporting. If you need to update a user's access or obtain privileges for a new user, please contact Vickie and/or Rachel directly.
- c. Data Cleaning reports are being sent out for review, please return them ASAP so the All Clear can be sent out for the quarter.

- d. Those sites that are interested in obtaining the meta-data for creating their auto-load files, please reach out to Vickie or Rachel.
- e. Abstractor Questions/issues:
 - A question was raised regarding the inclusion (or not) of the Spine surgical approach. At the time of the phone call, there was confusion as to whether the variable had been removed completely or if the definition had been updated. To clarify, this variable is found in the Spine Process of Care section and is labeled “Spine approach” with options for “Open” or “Minimally Invasive”. The variable is currently being captured and its definition has been updated and hopefully made clearer. However, due to an oversight during document updates, the definition was inadvertently omitted from the current data dictionary and the variable was omitted from the paper document. **3/15/19 UPDATE: Both documents were updated and emailed out to abstractors as well as updated to the secure webpage.**
 - Another abstractor has been noticing that if the Medical Record Number variable is populated, the site ID number will not allow for the addition of the medical record number there as well. This does not seem to be an issue for other abstractors. Vickie suggested, as per the data dictionary for this variable, that if the medical record number is not entered, the encounter ID may be used.
 - It was noted that the free text field under “Other diagnosis” seems to max out in characters fairly quickly. Vickie will submit a ticket to see if the character limit can be increased slightly.
 - It was noted that in the mechanical ventilation variable, the harvest coding is flipped as opposed to other variables (1=No, 2= Yes vs 1=Yes, 2= No). Is this correct or should this be updated? Vickie will submit a ticket on this question.
 - A site noted that updates to surgeon duplicates still need to be completed. Vickie will follow up directly.
 - A separate site asked if surgeon aliases would be added to those that currently do not have them. These will be added on the backend as long as an NPI is listed for the provider. Expected completion: once the new data tables are available, queries will be run for this.
 - Vickie will send Harborview and Overlake the Meta Data. If there are others interested in the Meta Data for uploading files, please email Vickie.
 - Anyone that would like to participate in the variables changes discussion please contact Vickie.

2. Reporting

- a. Reporting still currently points to the data that was entered through mid-November into Outcomes3. The update to the new database for reporting should occur as soon as the metric algorithms are updated to the latest versions; data table access will occur at the same time. Vickie is checking to see if there is any way to update the reports to the new database even before data tables are available or the new metrics are updated.
- b. The first round of data cleaning has been completed but the reports were

rerun and a few extra cases have been flagged for further updates. Vickie and Rachel will reach out to sites that need to complete these as soon as possible.

- c. Those that normally have access to reporting will be sent an email as soon as Spine COAP staff are notified of the reporting updates.
- d. It was suggested that minimum rates for specific outcomes be noted and review occur if specific site rates are over these 'minimums'. Vickie will discuss this opportunity with the biostatistician.

Next scheduled Spine COAP Abstractor Teleconference: 11:30 AM on Thursday, TBD, 2019.