

**20<sup>TH</sup> ANNUAL NORTHWEST PATIENT SAFETY CONFERENCE**  
**DAY 1 – Tuesday, October 17, 2023 *All times Pacific Time***

October 17th			
7:45 – 8:00	Opening Remarks/Welcome		
Keynote 1			
8:00 - 9:00	<p><b>Dr. Umair Shah</b>  <b>Secretary of Health, Washington State</b></p>		
9:00 – 9:10	Transition Break		
Keynote 2			
9:10 – 10:00	<p><b>Karthik Sivashanker, MD</b>  <b>Vice President of Equitable Health Systems in the Center for Health Equity at the American Medical Association</b></p> <p><b>“Operationalizing Racial Justice and Equity in Health Care”</b></p>		
10:00 – 10:10	Transition Break		
Breakout Sessions A			
10:10 – 11:00	<p><b>A1.</b></p> <p><i>David Birnbaum, PhD, MPH</i>  <i>Farinaz Havaei, PhD, RN</i></p> <p><b>Learning from Things that Worked &amp; Things that Didn't</b></p>	<p><b>A2.</b></p> <p><b>Patrick Neumann</b></p> <p><b>New computer models reveal the drivers of nurse workload, missed care, and other quality threats in healthcare systems.</b></p>	<p><b>A3.</b></p> <p><b>Mark Matthew</b>  <b>Meghann Brinoni</b></p> <p><b>Transformative Change in British Columbia: Advancing Cultural Safety and Relationship Based Approaches to Healing</b></p>
11:00 – 11:10	Transition Break		
Keynote 3			
11:15 – 12:00	<p><b>Tejal Gandhi, MD</b>  <b>Chief Safety and Transformation Officer at Press Ganey</b></p> <p><b>“Emerging from COVID: Re-Energizing our Approach to Achieving Zero Harm”</b></p>		
12:00 – 12:15	Closing Remarks   Steve Levy, WPSC Executive Director		

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October 18th

7:45 – 8:00

Opening Remarks/Welcome

### Keynote 4

8:00 - 9:00

Saul Weingart, MD  
Professor of Medicine at Brown University's Warren Alpert School of Medicine

“Finding the Patient in Patient Safety”

9:00 – 9:10

Transition Break

### Breakout Sessions B

9:10 – 10:00

B1.

Sara Kim, PhD

Tuning in to prevent harm: The Art of Impeccable Listening

B2.

Harjinder Sandhu

Artificial Intelligence:  
improving the patient-provider  
experience in healthcare

B3.

Washington Patient Safety  
Speak-Up Award Panel

*I Had to Say Something:*  
Role models for cultures of  
psychological safety

10:00 – 10:10

Transition Break

### Breakout Sessions C

10:10 – 11:00

C1.

Anna Kristina Moroz,  
PhD

The promotion  
of trauma-  
informed care  
practice in  
medical settings

C2.

Stefan Wheat, MD

Navigating the Nexus:  
Examining the Interplay  
between Patient Safety,  
Quality, and Climate Change  
in Healthcare

C3.

Panel discussion:  
Karen Feinstein  
Martin Hatley  
Lisa McGiffert  
Helen Haskell

The landmark Federal  
legislation that would  
establish a National Patient  
Safety Board (NPSB)

11:00 – 11:10

Transition Break

### Keynote 5

11:10 – 12:15

Patricia McGaffigan  
President Certification Board for Professionals in Patient Safety  
IHI's senior sponsor for the National Steering Committee for Patient Safety

“Strengthening our Resilience - Implementation of Safer Together: A National Action Plan to Advance Patient Safety.”

12:15 – 12:30

Closing Remarks | Steve Levy, WPSC Executive Director