

20TH ANNUAL NORTHWEST PATIENT SAFETY CONFERENCE
DAY 1 – Tuesday, October 17, 2023 All times Pacific Time

October 17th			
7:45 – 8:00	Opening Remarks/Welcome		
Keynote 1			
8:00 - 9:00	Dr. Umair Shah Secretary of Health, Washington State “Public Health beyond the pandemic”		
9:00 – 9:10	Transition Break		
Keynote 2			
9:10 – 10:00	Karthik Sivashanker, MD Vice President of Equitable Health Systems in the Center for Health Equity at the American Medical Association “Operationalizing Racial Justice and Equity in Health Care”		
10:00 – 10:10	Transition Break		
Breakout Sessions A			
10:10 – 11:00	A1. David Birnbaum, PhD, MPH Farinaz Havaei, PhD, RN Learning from Things that Worked & Things that Didn’t	A2. Patrick Neumann New computer models reveal the drivers of nurse workload, missed care, and other quality threats in healthcare systems.	A3. Mark Matthew Meghann Brinoni Transformative Change in British Columbia: Advancing Cultural Safety and Relationship Based Approaches to Healing
11:00 – 11:10	Transition Break		
Keynote 3			
11:10 – 12:00	Tejal Gandhi, MD Chief Safety and Transformation Officer at Press Ganey “Emerging from COVID: Re-Energizing our Approach to Achieving Zero Harm”		
12:00 – 12:15	Closing Remarks Steve Levy, WPSC Executive Director		

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October 18th

7:45 – 8:00

Opening Remarks/Welcome

Keynote 4

8:00 - 9:00

Saul Weingart, MD
Professor of Medicine at Brown University's Warren Alpert School of Medicine

“Finding the Patient in Patient Safety”

9:00 – 9:10

Transition Break

Breakout Sessions B

9:10 – 10:00

B1.

Sara Kim, PhD

**Tuning in to prevent harm: The
Art of Impeccable Listening**

B2.

Harjinder Sandhu

**Artificial Intelligence:
improving the patient-provider
experience in healthcare**

B3.

**Washington Patient Safety
Speak-Up Award Panel**

***I Had to Say Something:*
Role models for cultures of
psychological safety**

10:00 – 10:10

Transition Break

Breakout Sessions C

10:10 – 11:00

C1.

**Anna Kristina Moroz,
PhD**

**The promotion
of trauma-
informed care
practice in
medical settings**

C2.

Stefan Wheat, MD

**Navigating the Nexus:
Examining the Interplay
between Patient Safety,
Quality, and Climate Change
in Healthcare**

C3.

**Panel discussion:
Karen Feinstein
Martin Hatley
Lisa McGiffert
Helen Haskell**

**The landmark Federal
legislation that would
establish a National Patient
Safety Board (NPSB)**

11:00 – 11:10

Transition Break

Keynote 5

11:10 – 12:15

Patricia McGaffigan
President Certification Board for Professionals in Patient Safety
IHI's senior sponsor for the National Steering Committee for Patient Safety

**“Strengthening our Resilience - Implementation of Safer Together: A National Action
Plan to Advance Patient Safety.”**

12:15 – 12:30

Closing Remarks | Steve Levy, WPSC Executive Director